

Community Benefits & Impacts Advisory Group

Celebrating the CBIAG, Achievements & Value

Thirteenth CBIAG Meeting
October 19, 2023



Celebrating the CBIAG, Achievements & Value

October 19, 2023, 1:00 - 4:00 p.m. PT

For a Better Meeting Experience



- Navigate to "Interpretation" at the bottom of Zoom
- Select "ASL" under Watch or "Spanish" under Audio
- If the interpretation icon is missing, try the "More" icon



- Use Gallery View (icon at top right) when in group discussion



- For technical support, chat "Tag G-D/ E Source" as recipient, and send your message



- Questions are welcome at any time
- Please mute until speaking
- Speak by clicking the "Raise Hand" in the tool bar

Agenda

TIMING	TOPIC
1:00 p.m.	Presenters, Purpose & Objectives Check In
1:10 p.m.	Executive Welcome
1:20 p.m.	Closing the Loop from Last Meeting
1:45 p.m.	Year in Review
2:30 p.m.	Break
2:40 p.m.	Tools & 2024
3:45 p.m.	Public Comment
3:55 p.m.	Summary and Next Steps

Presenters



Cory Scott
VP, Customer &
Community Solutions



Christina Medina
Stakeholder Policy &
Engagement Manager



Kimberly Alejandro
Equity Advisor Analyst



Jeffrey Daigle
E Source Facilitator



Lee Elder
Load Forecasting
Manager, Load & Revenue
Forecasting



Stephanie Meeks
Regulatory Manager,
Regulatory Policy &
Operations



Morgan Westberry
E Source Facilitator

Community Benefits & Impacts Advisory Group (CBIAG)

Purpose:

Focus on equity and a clean
energy future in Oregon in
accordance with [HB 2021](#)

Today's Objectives

1. Connect as an Advisory Group through recapping the first year
2. New tools & Planning for 2024

Welcome from Cory Scott



What has been the highlight of the last year for you?

Reflecting on the September Meeting

Seven CBIAG members representing seven organizations participated, with four members joining on site.

CBIAG Attendees	
Britt Conroy	Rural Development Initiatives (RDI)
Jennifer Gustafson	AllCare Health
Erica Ledesma	Coalicion Fortaleza
Tim Lynch	Multnomah County
Shaun Pritchard	United Community Action Network
Xitali Torres	Verde
Sherrie Villmark	Community Energy Project

Our goals:

1. Following up on Community Benefit Indicators and discussion around possible actions
2. Approaching an understanding of Small-Scale Renewables to allow for further input and help distinguish the different type of resources
3. Review of the Charter Draft

Main Themes:

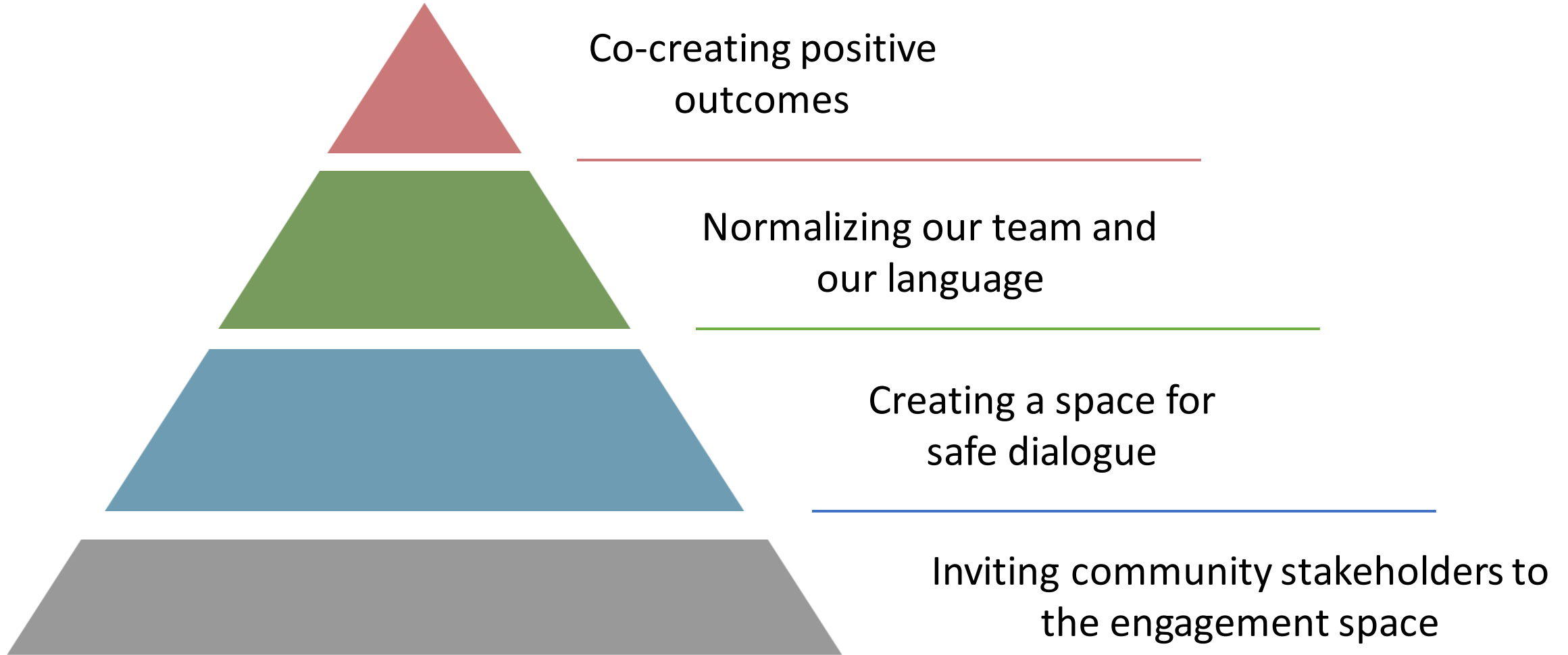
- An introduction to the Oregon Department of Energy and equity in a clean energy future
- An update on the approach for designing utility and community resiliency
- A refresher on community based renewable energy, Clean Energy Plan's core commitments, straw proposal, and expanding feedback channels
- Small scale renewable procurement, the broad planning horizon, and what is being proposed to accomplish over an extended period

CBIAG | Year in Review

CBIAG | Year
in Review

Our stories
showcase the
diversity of lived
experiences in our
advisory group

Developing our shared CBIAG space




Start



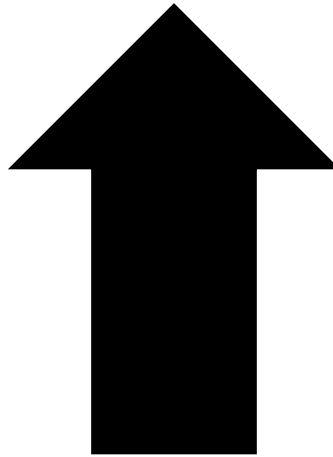
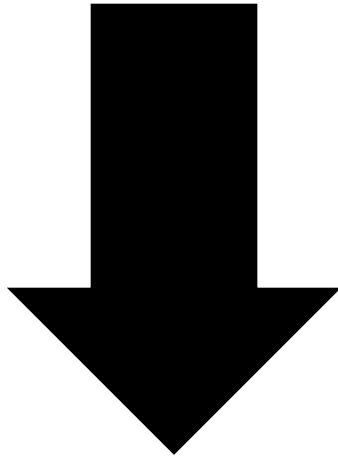
Clean Energy Plan



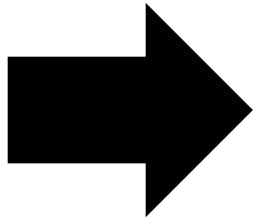
Regional lens



Energy Assistance Programs



Into 2024 & Beyond



Demand Response



Community Benefit Indicators



Distribution Planning



Clean Energy Future

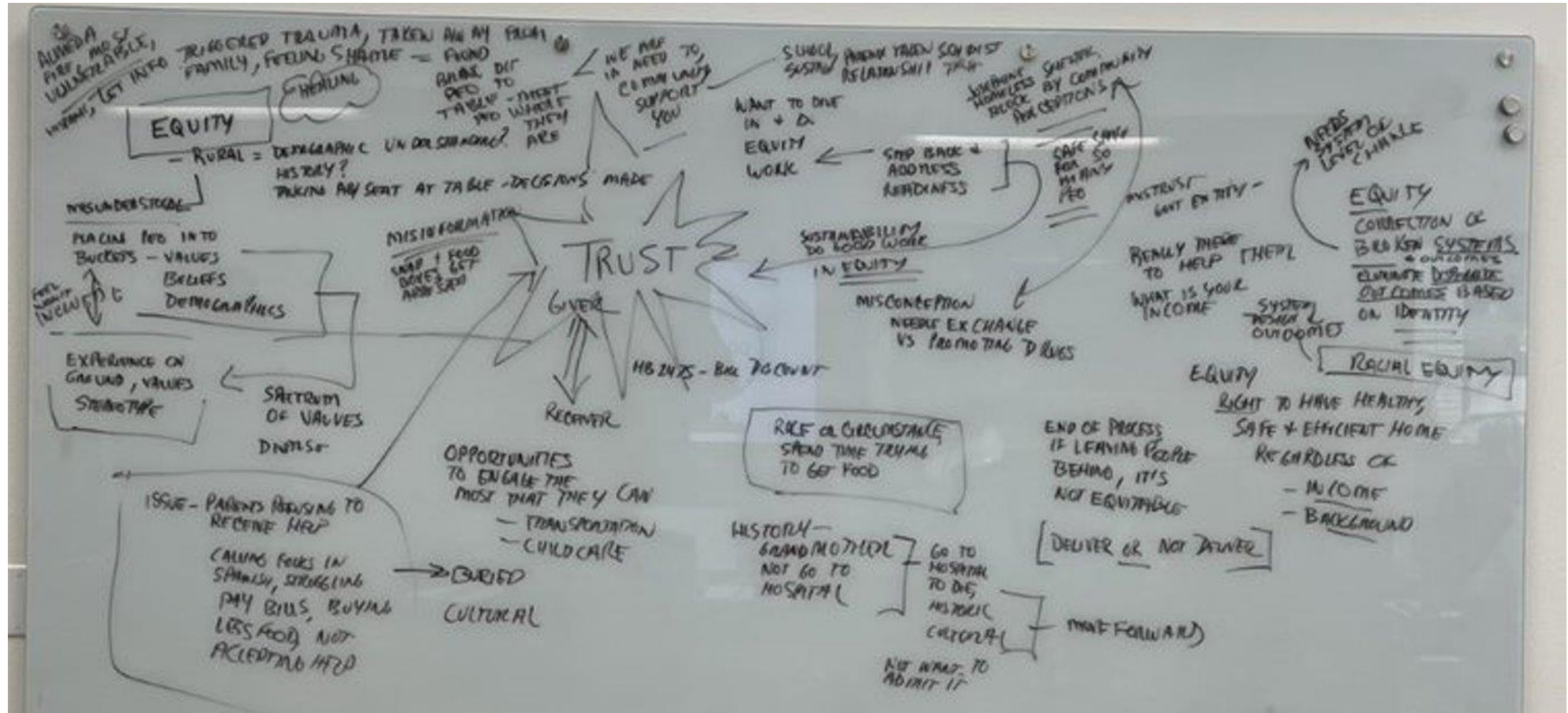
Variety and volume and resources

Over the past year, we've been focused on creating a library of resources that are available to the CBIAG members and the public:

- [Community Benefit and Impacts Advisor Group landing page](#)
- [Pacific Power Oregon Clean Energy Plan landing page](#)
- [Energy Resource Center – Select Oregon](#)

The screenshot shows the Pacific Power website's 'Savings & Energy Choices' section. The navigation bar includes 'MY ACCOUNT', 'OUTAGES & SAFETY', 'SAVINGS & ENERGY CHOICES', a search icon, a phone icon, a mail icon, and 'SIGN IN'. The 'Savings & Energy Choices' menu lists: Home energy choices, Business energy choices, Renewable energy, Electric vehicles, Customer generation, and Time of Use. The main content area features the 'Energy resource center' heading, a paragraph about electricity's role, and a photo of a woman in a purple shirt adjusting a light fixture. Below this are four service tiles: 'Energy usage insights' (with 'USAGE TOOLS' button), 'Time of Use pricing plan' (with 'LEARN MORE' button), 'Bill payment support' (with 'FIND RESOURCES' button), and 'Billing options' (with 'SIGN UP' button).

Kicking off



*Whiteboard from CBIAG kick off meeting Oct 2022

Energy Assistance

Benefit

- **20% discount** if their income is between **21% and 60%** of state median income
- **40% discount** if their income is between **0% to 20%** of state median income.

Low-Income Discount Program*

Provide energy bill relief to qualifying customers

Eligibility is based on:

- Household size
- Annual gross income at or below the income limits (all household members 18 years and older combined)

2023 Oregon Income Guidelines	
60% of median income by household size	
1	\$31,266
2	\$40,886
3	\$50,506
4	\$60,126

Discount will be based on income adjusted to household size.

*Updated in 2022

Source: [Oregon Low-Income Discount Program \(pacificpower.net\)](http://pacificpower.net)



COVID Energy Assistance Program

Energy assistance agencies may have additional funding to support those impacted by COVID-19



Oregon Energy Assistance Program

Assistance program for low-income households in danger of having their electricity service disconnected due to limited income.

Energy Assistance Overview

Pandemic, state and federal support to pay utility bills and prevent disconnections



Low-Income Home Energy Assistance Program (LIHEAP)

Meeting broader needs

Federally-funded program that eligible households may qualify for:

- Energy assistance grant applied to utility bill on behalf of eligible household
- Repair or replace an unsafe, dysfunctional, and/or inoperative heating system
- Weatherization and energy efficiency improvements to house

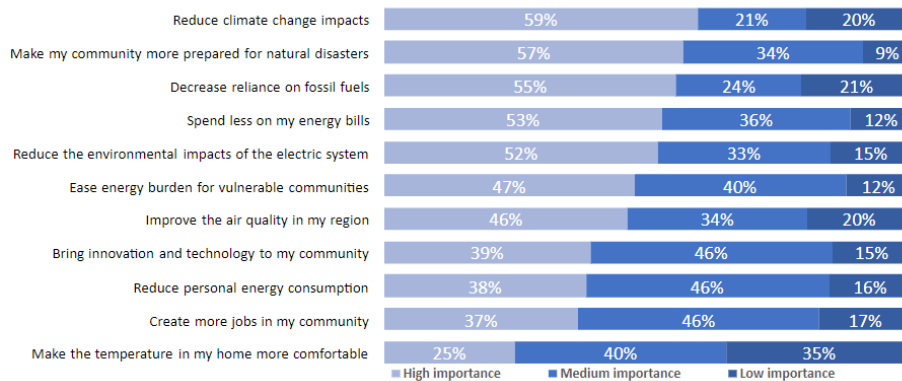
*Slides from November 2022 CBIAG meeting

Clean Energy Survey

Importance of Potential Clean Energy Benefits

- The most important benefits of transitioning to cleaner energy are reducing the impact of climate change, preparation for natural disasters, decreased reliance on fossil fuels, spending less on energy bills, and reducing the environmental impact of the electric system. Making the temperature inside the home more comfortable is least important.
- Female respondents and renters are more likely than males and homeowners to find all potential benefits highly important.

Importance of Potential Clean Energy Benefits



Community Challenges by Region

- Affordable housing and high cost of living are consistent concerns across regions, but perceptions of other challenges currently facing the community vary across the state.
 - Those in Portland are more likely to cite homelessness, affordable housing, climate change, environmental pollution, healthcare, and education.
 - Customers in Northeast Oregon and Willamette Valley South are more likely to mention access to jobs.

% Mentioning as Significant Community Challenge	Total (n=4,627)	Central Oregon (n=672)	Hood River (n=59)	North Coast (n=164)	Northeast Oregon (n=146)	Portland (n=783)	Southern Oregon (n=1,227)	Willamette Valley N. (n=1,066)	Willamette Valley S. (n=480)
Affordable housing	83%	86%	92%	80%	82%	90%	79%	82%	76%
High cost of living, including energy costs	82%	84%	85%	77%	84%	84%	83%	81%	79%
Homelessness	75%	77%	59%	82%	46%	93%	73%	69%	72%
Healthcare	71%	67%	73%	70%	62%	77%	70%	72%	74%
Climate change	65%	69%	83%	65%	44%	86%	58%	62%	52%
Education	63%	57%	46%	54%	62%	67%	65%	62%	63%
Environmental pollution	58%	53%	56%	57%	42%	78%	55%	56%	49%
Access to jobs	50%	44%	42%	52%	59%	46%	51%	49%	58%

■ Higher than average across all regions
■ Lower than average across all regions

*Slides from Feb 2023 CBIAG meeting

Our regional lenses are a critical “piece” of the puzzle



We help stabilize people's lives by helping them address their basic life needs and then equipping them with skills, resources and opportunities to exit poverty.



A Private Nonprofit Serving Rural:

- Oregon
- Washington
- Idaho
- Northern California

www.rdiinc.org



Feedback From Engagements

Oregon feedback tracker

As PacifiCorp seeks direct stakeholder feedback to build an inclusive and accessible process for consultation and collaboration, it has begun to develop a tracker of this input and questions received in its community engagements. The Feedback Tracker includes the feedback, responses provided, and where applicable impact(s) or incorporation. The Feedback Tracker is at a point of time in the process, and it will continue to be updated as it develops further, and more collaboration is reflected upon.

- [Oregon CEP Feedback Tracker Through June 2023](#)

	A	B	C	D	E	F	G
1							
2	State	Engagement	Date	Category	Feedback	Response	Impact(s)
3	OR	CBIAG - Community Benefit & Impacts Advisory Group	December 2022	Charter	Charter Language - Thoughts & Discussion on the language?	Multiple people have issue with the words "giver" and "receiver." The receiver is passive. And we're asking them to participate.	Feedback noted and the hierarchical language noted was dissolved. The charter language was adapted to reflect feedback.
4	OR	CBIAG - Community Benefit & Impacts Advisory Group	December 2022	Charter	Charter Language - Thoughts & Discussion on the language?	Multiple discussions around nomenclature for "underserved"	Input/question addressed in meeting and feedback has been noted.

[Link: Oregon CEP Feedback Tracker Through June 2023](#)

Community Benefit Indicators (CBIs)

Clustered Vulnerable Populations with Challenges

Elderly

- Aging homes
- Fixed income
- Lack of support
- Isolation; social & resources
- **Broken systems of care**

- **Unhoused**
- **Multifamily Housing**
- **People with Aging Homes**
- **Renters**
- **Undocumented Persons**
- **People with Terminal Illness**

Rural & Isolated Communities

- Generational decreases in vitality
- Youth Drain
- Closure of critical economic resources
- Limited Community Medical Resources
- Wildfires
- Limited Government Funding
- Transportation
- **Broken systems of care**
- Lack of childcare
- Limited Job Opportunities

Low-Income Earners

- Harder impact due to extreme weather events
- Financial insecurity
- Time constraints
- Generational trauma
- Energy burdened
- Unemployment
- Constant state of stress
- Energy inefficient homes
- **Broken systems of care**

Children & Youth Entering Adulthood

- Systemic racism
- Safety
- Increased mental health issues
- Will inherit our inaction
- More susceptible to air quality; asthma
- **Broken systems of care**

Mental & Physical Health

- Health impacted by emissions
- Mental health; Aspect of climate anxiety
- Accessibility to hospitals
- Fixed Income
- Disabled/Poor health
- **Broken systems of care**

Non-English and Limited English Proficiency

- Limited job opportunities
- All notices at 5th grade level
- **Broken system of care**

Challenge/Draft CBI Summary

Primary CBI Category	Draft CBIs (Outcomes)	Challenges Addressed
1) Resilience	a) Improve Resiliency of Vulnerable Communities During Energy Outages	Wildfires; Heavily impacted by extreme weather events
	b) Reduce Frequency and Duration of Energy Outages	Wildfires; Heavily impacted by extreme weather events
2) Community Health and Wellbeing	a) Decrease Residential Disconnections	Constant state of stress; Safety; Lack of support
3) Environment	a) Increase Energy from Non-emitting Resources and Reduce CO ² e Emissions	Children will inherit our inaction; Health impacted by emissions; Climate anxiety; More susceptible to air quality, i.e., Asthma
4) Energy Equity	a) Decrease Proportion of Households Experiencing High Energy Burden	Energy burdened-having to choose between energy and other things
	b) Increase Efficiency of Housing and Small Businesses in Disadvantaged Areas*	Low home energy efficiency – more vulnerable to extreme temperatures; Energy burdened-having to choose between energy and other things; Aging homes
5) Economic	a) Increase Community-Focused Efforts and Investments	Generational decreases in economic vitality; Youth drain and area has majority of population as aging/disabled; Limited job opportunities; Unemployment; Limited government funding; Transportation; Financial insecurity; Fixed income
	b) Reduce Barriers for Disadvantaged Communities for Company Program Participation*	Language barriers to understanding notices during energy outages; All notices should be at 5th grade reading comprehension level; Broken systems of care; Rural local government severely constrained in providing services/support; Social and resource isolation; Lack of support; Time constrained
6) Unknown	a) Unknown	Increased mental health issues; Systemic racism; Generational trauma; Lack of childcare; Disabled/poor health; Closure of critical economic resources; Accessibility to hospital geographically; Limited community mental, behavioral, and medical health resources; Adverse childhood experiences

2024 Planning

BREAK

2024

TOPICS

TIMING

VISION

2024 Planning Activity: Meeting Topics

- **5 Minutes:** Write down as many energy topics you'd like to see on the agenda for 2024.
 - For those in the room, please write each topic on an individual sticky note and put your initials on each sticky note
 - For those online, please type each topic on an individual sticky on the white board along with your initials
- **20 Minutes:** Grouping and discussion
 - One at a time, each participant will share their topics
 - As a group, we will sort these into categories
- **5 Minutes:** Pick the top 3 topical groups that you want to see on the agenda in 2024.

Example Category Fields

Arrears (Past-due accounts)
Clean Energy Implementation Plan (CEIP)
Clean Energy Plan (CEP)
Communications
Customer/Community Benefit Indicators
Customer/Community Based Renewable Energy
Demand Response
Demographics
Disconnections
Distribution System Planning (DSP)
Energy Efficiency
Engagement
Planning - Focus Areas
General
Incentives

Energy Assistance Programs
Integrated Resource Plan (IRP)
Energy Equity
Partnerships
Programs Design
Rates
Resiliency & Reliability
Surveys
Transportation Electrification
Wattsmart
Emissions
Charter
Renewables
Load
Wildfire Safety/ Emergency Preparedness

CBIAG 2024 Planning Activity: Meeting Structure

- **10 Minutes:** Hands on activity to plan the 2024 meeting structure
 - Come up to the board and using three sticky notes, indicate your selection for the following: meeting frequency, duration and modality
- **15 Minutes:** What's missing?
 - Each member will share what's missing to ensure this space serves everyone and is the best use of time for all
 - Would you like to see additional external presenters in the space? If so, who?
 - Resources/suggestions to help make the content easier to digest?
 - What days of the week typically work best for you to participate in a meeting?
 - What time(s) of the day is most accessible for you? Would morning or afternoon meetings work better for you?

Meeting Structure Elements to Think About

- **Frequency:**
 - Every month
 - Every 2 months
 - Quarterly
- **Duration:**
 - 1.5 hours
 - 2 hours
 - 3 hours
- **Modality:**
 - Hybrid vs. Online
(How many of each?)
- **Time of Day**
- **Day of the Week**





OR CBIAG 2022-23

Last edit was 2 minutes ago

Add layer Share Preview

Untitled layer

Individual styles

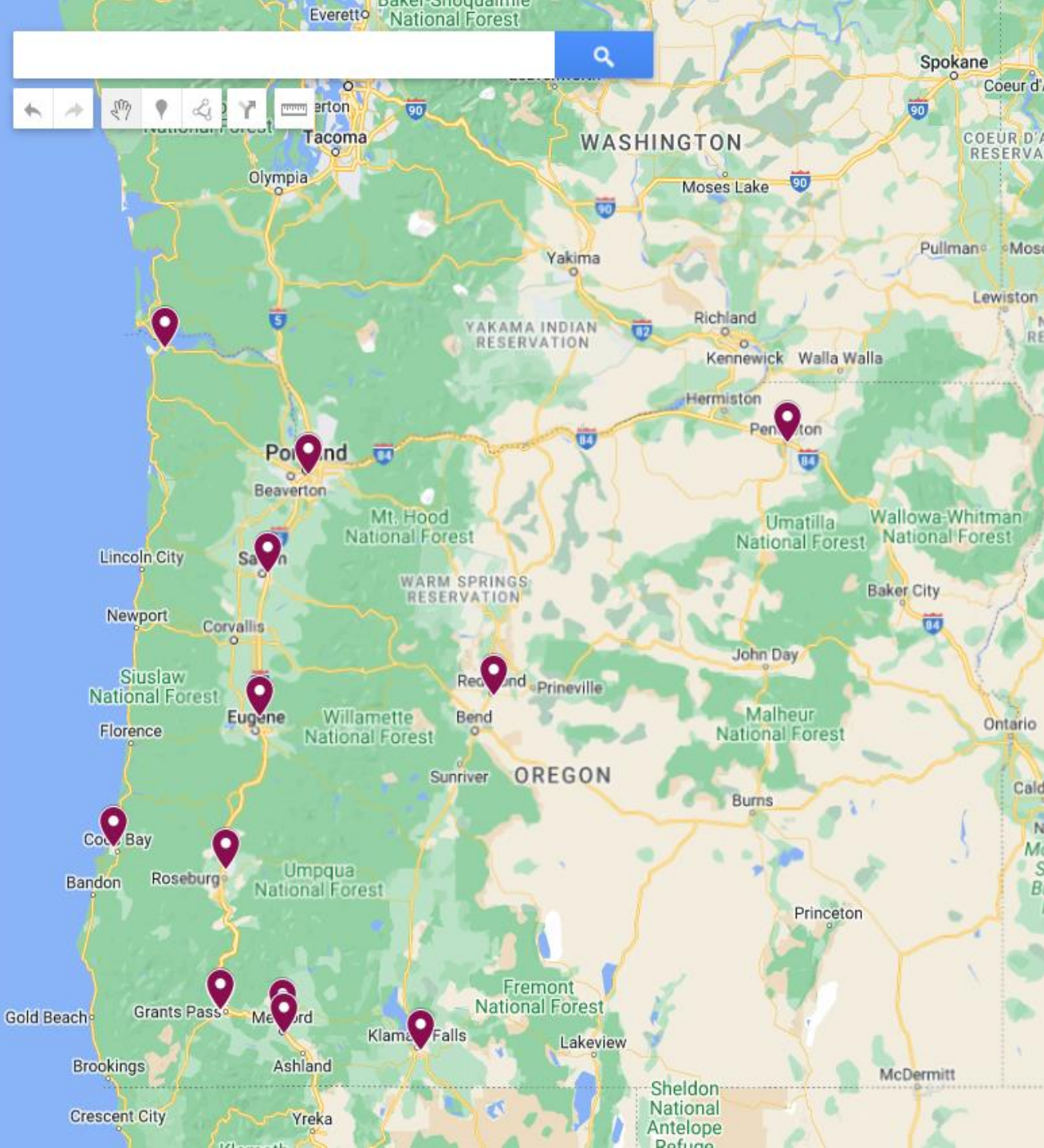
- AllCare Health
- Access Helps
- CAPECO
- Clatsop Community Action
- Coalición Fortaleza
- Ecumenical Ministries of Ore...
- Josephine County Food Bank
- Klamath & Lake Community ...
- Mid-Willamette Valley Comm...
- NeighborImpact
- Oregon Coast Community Ac...
- Rural Development Initiatives
- United Community Action Ne...

Pacific Power Service Area (Oreg...

Import

Add places to this layer by drawing or importing data. [Learn more](#)

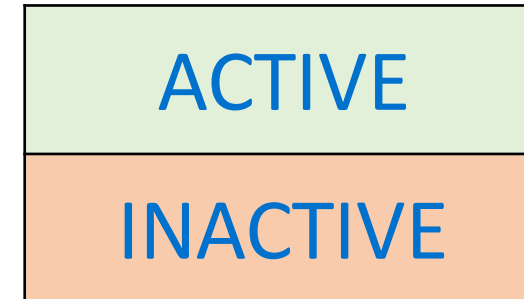
Base map



Community Benefits & Impacts Advisory Group

Current Member Status

Organization
Access Helps
AllCare Health
Capeco
Clatsop Community Action
Coalicion Fortaleza
Community Energy Project
Ecumenical Ministries of Oregon
Josephine County Food Bank
Klamath & Lake Community Action Services
Mid-Willamette Valley Community Action
Multnomah County
NeighborImpact
Oregon Coast Community Action
Rural Development Initiative
United Community Action Network
Verde



Public Comment

What was your biggest takeaway from today's conversation?

CBIAG Calendar

November: Offline Exercise

December 14th (Online) 1pm-4pm
[CBIAG Zoom Registration](#)

Link: <https://www.pacificorp.com/energy/oregon-community-benefits-and-impacts.html>

For more information:
[Oregon Clean Energy Plan Updated Engagement Strategy](#)

PacifiCorp Stakeholder Engagement

October 27th (Online) 1pm-4pm
[CEP Zoom Registration](#)

Email comments to:
ORCBIAG@pacificorp.com