

Community Benefits & Impacts Advisory Group

Energy Efficiency, Energy Assistance Programs, & Community Based Renewable Energy Pilot

Eleventh CBIAG Meeting
August 17, 2023



Energy Efficiency, Energy Assistance Programs, & Community Based Renewable Energy Grant Pilot

August 17, 2023, 1:00 - 4:00 p.m. PT

For a Better Meeting Experience



- Navigate to "Interpretation" at the bottom of Zoom
- Select "ASL" under Watch or "Spanish" under Audio
- If the interpretation icon is missing, try the "More" icon



- Use Gallery View (icon at top right) when in group discussion



- For technical support, chat "Tag G-D/ E Source" as recipient, and send your message



- Questions are welcome at any time
- Please mute until speaking
- Speak by clicking the "Raise Hand" in the tool bar

Agenda

TIMING	TOPIC
1:00 p.m.	Land Acknowledgement Presenters, Purpose & Objectives Check In
1:10 p.m.	Closing the Loop from Last Meeting
1:20 p.m.	Regional Spotlight: AllCare Health
1:45 p.m.	CBRE Grant Proposal Feedback
1:55 p.m.	Expanding CBIs and Metrics
2:35 p.m.	Break
2:45 p.m.	Low-Income Discount Program Updates
3:35 p.m.	DSP Update
3:45 p.m.	Public Comment
3:50 p.m.	Charter Discussion
3:55 p.m.	Summary and Next Steps

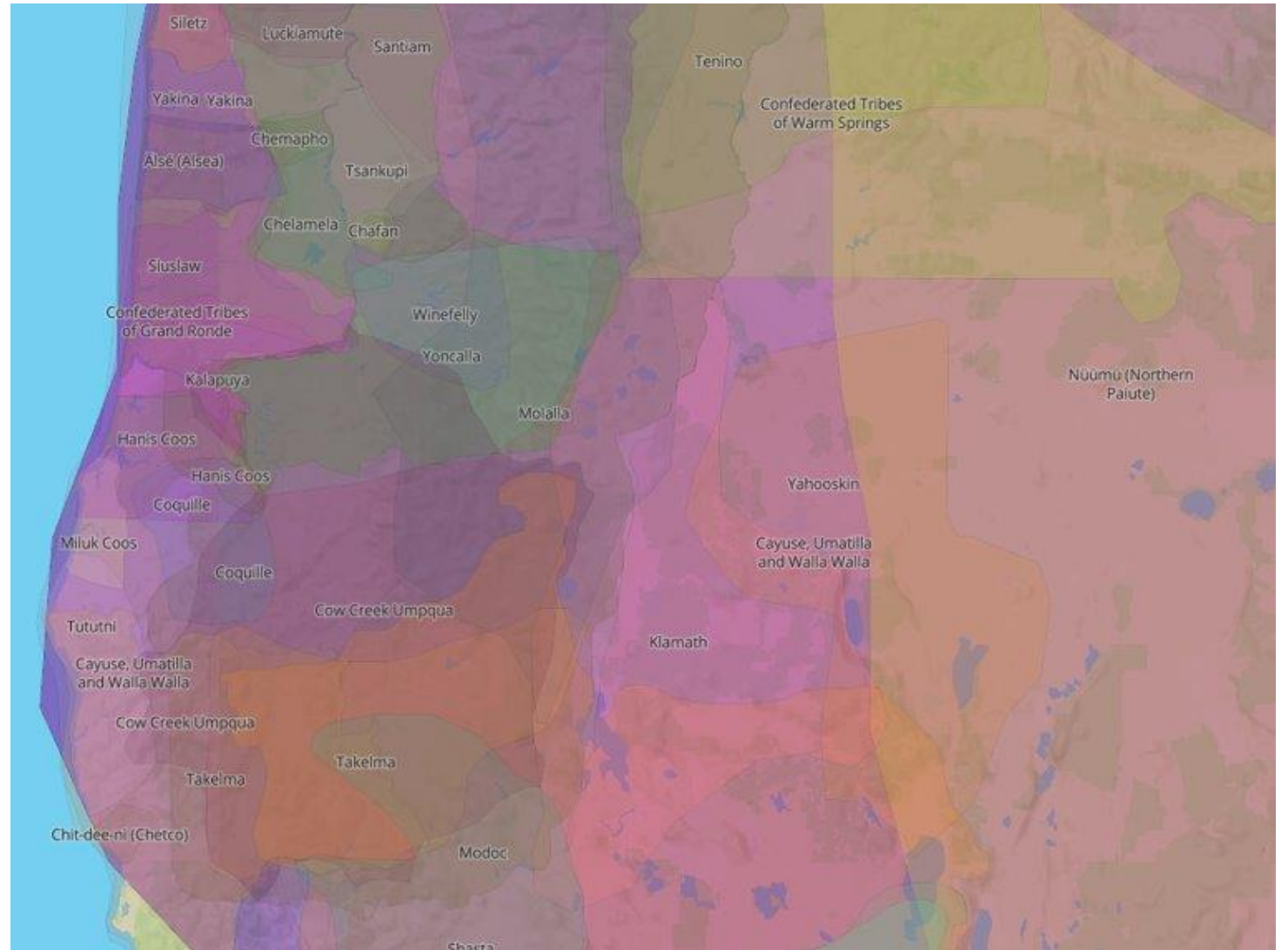
Land Acknowledgement

We hold respect and gratitude for the Indigenous people who have been and still consider themselves to be the caretakers of the biodiversity of the regional land and water. We take this moment to honor the Indigenous communities of the past, present and future.



Native Land Digital

Source: [Native-Land.ca](https://native-land.ca) | [Our home on native land](https://native-land.ca/our-home-on-native-land)



Presenters



Christina Medina
Stakeholder Policy &
Engagement Manager



Ryan Harvey
Community Renewables
Program Manager



Morgan Westberry
E Source Facilitator



Charity Spires
Product Manager,
Customer Solutions



Laura James
Senior Project Manager,
Customer Solutions



Ian Hoogendam
Distribution Systems Planning,
Manager

Community Benefits & Impacts Advisory Group (CBIAG)

Purpose:

Focus on equity and a clean
energy future in Oregon in
accordance with [HB 2021](#)

Today's Objectives

1. Learning about AllCare Health through a regional spotlight
2. Following up on input received and how it was used to build the Community Based Renewable Energy Grant Proposal
3. Deepening our understanding of Energy Assistance Programs offered, energy efficiency and demand response, CBI development, and providing an update to DSP activities

How do you practice self-care?

Reflecting on the July Meeting

Four CBIAG members representing four organizations participated online

CBIAG Attendees	
Jennifer Gustafson	AllCare Health
Patrice Hanlon	Josephine County Food Bank
Xitlali Torres	Klamath and Lake Community Action Services
Tim Lynch	Multnomah County

Our goals:

1. Learning about Oregon Department of Energy's offerings and role in supporting an equitable clean energy future
2. Deepening our understanding of Resilience, equitable approaches underway for Resource Procurement, and Community Based Renewable Energy (CBRE)

Main themes:

- An introduction to the Oregon Department of Energy and equity in a clean energy future
- An update on the approach for designing utility and community resiliency
- A refresher on community based renewable energy, Clean Energy Plan's core commitments, straw proposal, and expanding feedback channels
- Small scale renewable procurement, the broad planning horizon, and what is being proposed to accomplish over an extended period

Regional Spotlight - AllCare Health

2022 Community Benefit Initiatives

Presented by:

Jennifer Gustafson, CCM, CGACII

Director, Community Engagement

We're AllCare Health - A Certified B Corp!



Community benefit initiatives (CBI)

- Community-level interventions focused on improving population health and health care quality.
- Align with local and state priorities:
 - Healthier Together Oregon: State Health Improvement Plan (SHIP)
 - Community Health Improvement Plans (CHP)
 - Health Equity Plan
 - HIT Roadmap
 - Community Health Assessment
- Investments support community-level interventions focused on improving population health and ensuring health care quality.
- Community Advisory Council and Tribes participate in Community Benefit Initiatives spending decisions.

Oregon Administrative Rule 410-141-3845



Spending supports the organization's Values and Vision, Board Priorities, the achievement of the Quadruple Aim: improved patient experiences, better health outcomes, lower health care costs, and improved provider experience.

Community Health Improvement Team

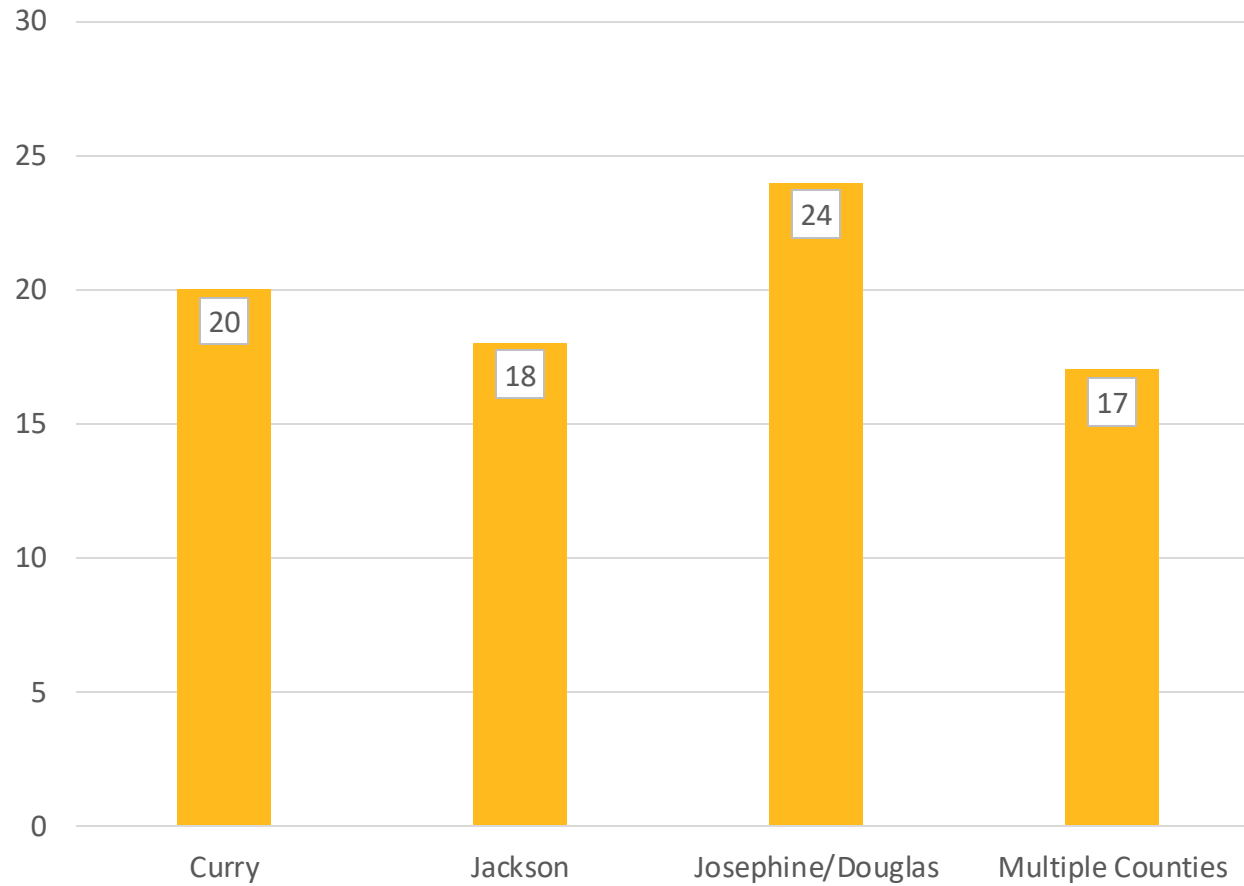
A cross-departmental team at AllCare that contributes to successful execution and tracking of the procedures for CBIs indicated in this policy.

Core members of this team:

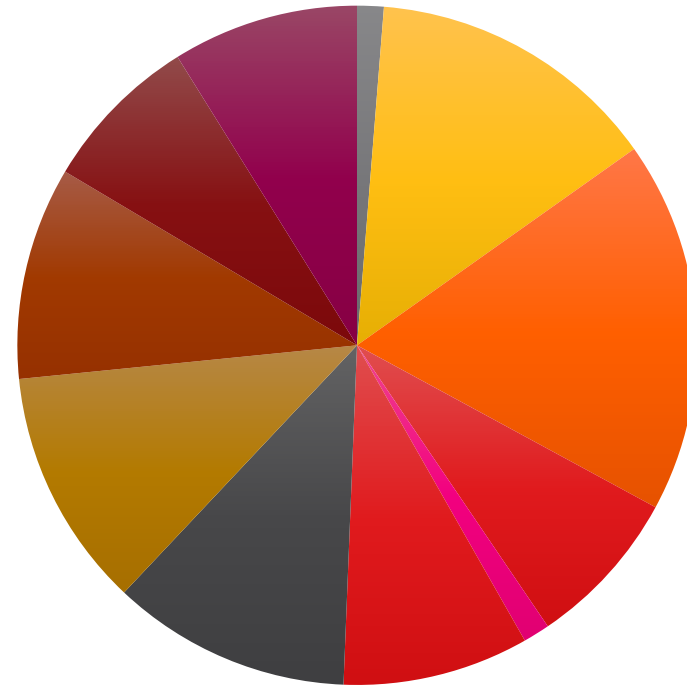
- Laura McKeane-SR. Director, Oral Health Services & Community Engagement
- Jennifer Gustafson-Director, Community Engagement
- Lana McGregor-Director, Behavioral Health
- Roxanne Robinson-Systems of Care Coordinator, Behavioral Health
- Riah Safady-Director, Health Equity
- Julie Atkins-Sr. Director Housing & Community Liaison, Marketing
- Amy Burns-VP, Benefit Management & Pharmacy Services

2022 Community Benefit Initiative Spending Overview

Funded Counties 2022



Categories of Funding 2022



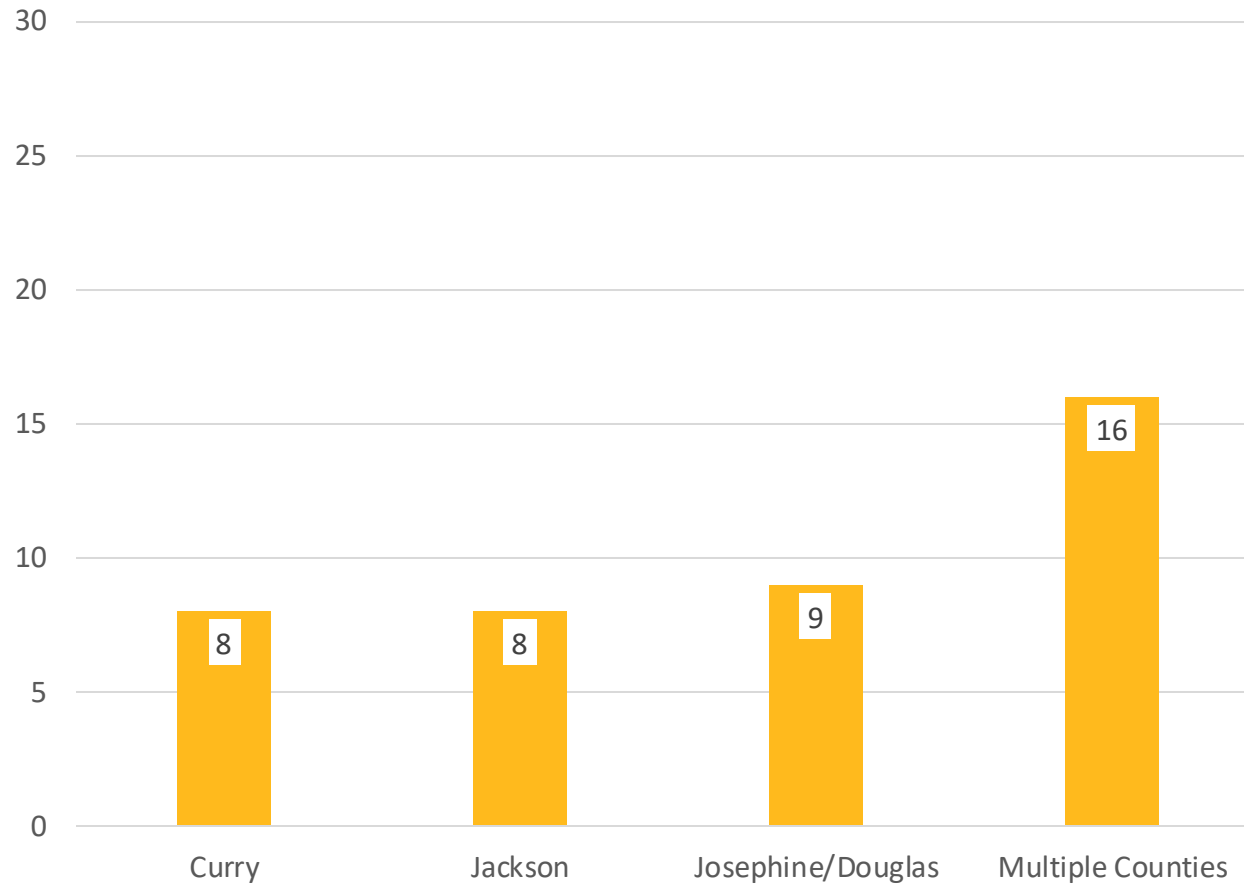
- Care Coordination
- Education
- Food
- Housing
- Living Environment
- Trauma Informed
- Non Clinical
- Non Social
- CAC Jo
- CAC Ja
- CAC Cu

Notable Projects Funded

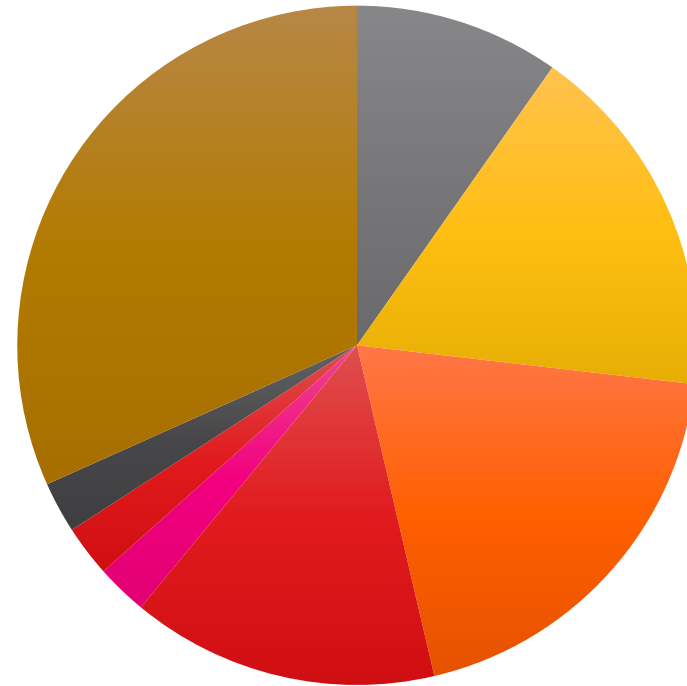
- Project Youth Plus (\$89,650.00)
Bilingual intensive mentorship and resource navigation for at-risk youth.
- Brookings CORE Response (\$70,000.00)
Non-billable peer resource navigation for housing, healthcare, crisis intervention and mediation.
- Josephine County Food Bank (\$75,000.00)
Support to mobile food pantry reaching rural communities
- Curry Homeless Coalition (\$84,484.77)
Expansion of the Curry winter warming shelter.
- Grants Pass Police Department (\$150,000.00)
Support and implementation to a national homicide prevention model used across multiple agencies.
- Wildlife Images Rehabilitation & Education Center (\$75,000.00)
Educational supports for regional youth plus low-cost summer camps.
- Firebrand Resiliency Collective (\$93,062.00)
Support Navigation and Public Engagement for Alameda/South Obenchain Wildfire Recovery

2023 Community Benefit Initiative Spending Overview

Funded Counties 2023



Categories of Funding 2023



■ Care Coordination ■ Education ■ Food ■ Housing
■ Living Environment ■ Trauma Informed ■ Non Clinical ■ Non Social
■ CAC Jo ■ CAC Ja ■ CAC Cu

Notable Projects Funded

- Salvation Army (\$150,000.00)
Homeless prevention and intervention services to improve health outcomes and safe housing for 5,000 homeless or at-risk of homelessness individuals.
- Grants Pass Sobering Center (\$100,000.00)
Provides safe sheltered space for those under the influence to avoid criminal detention, unnecessary emergency dept visits, and provide for treatment referrals and transfers.
- Comagine Health (\$90,000.00)
Incentive program engaging individuals in a harm reduction and treatment services with an additional goal to decrease local overdose rates.
- Oasis Advocacy and Shelter (\$75,000.00)
Funds will support a mobile sanitation shower and laundry facilities.
- Society of St. Vincent de Paul, Rogue Valley Council (\$50,000.00)
Provides rental assistance to people in jeopardy of eviction

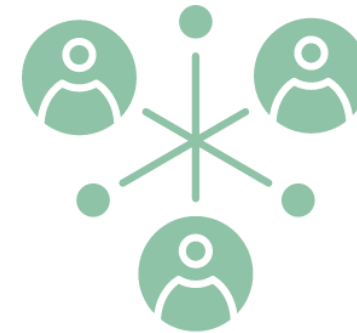


Questions?

Community-Based Renewable Energy (CBRE) Survey Update

A Sample of Survey Responses

Current Actions	Actions in Development	Possible Future Actions
Surveys/Questionnaires, Interviews	Utilize Online Platforms, Social Media Channels	Media outreach: raise program awareness, stimulate interest
Feedback tracking	Outreach to applicants of other funding opportunities	Partnerships with schools, universities
Language and Cultural Sensitivity	Socialize the outcomes of CBRE project development	Energy Fairs, Cultural Events and Festivals
Transparent Communication	Generate post-engagement infographics and summaries	Online Engagement Platforms and Gamification
Online workshops and opportunities	Focus on organizations that “could realistically put together a project/proposal”	Motivate engagement through a “sense of value”



Pacific Power Next Steps:

1. CBRE Grant Pilot Presentation (8/25 CEP Engagement Mtg.)
2. Further develop Pilot Program details
3. Present additional details in October

Stakeholder & Community Next Steps:

1. Join us at the meeting!
2. Stay tuned.
3. Provide equity-focused feedback and guidance

Expanding Community Benefit Indicators (CBIs) and Metrics

Building Out CBIs and Metrics

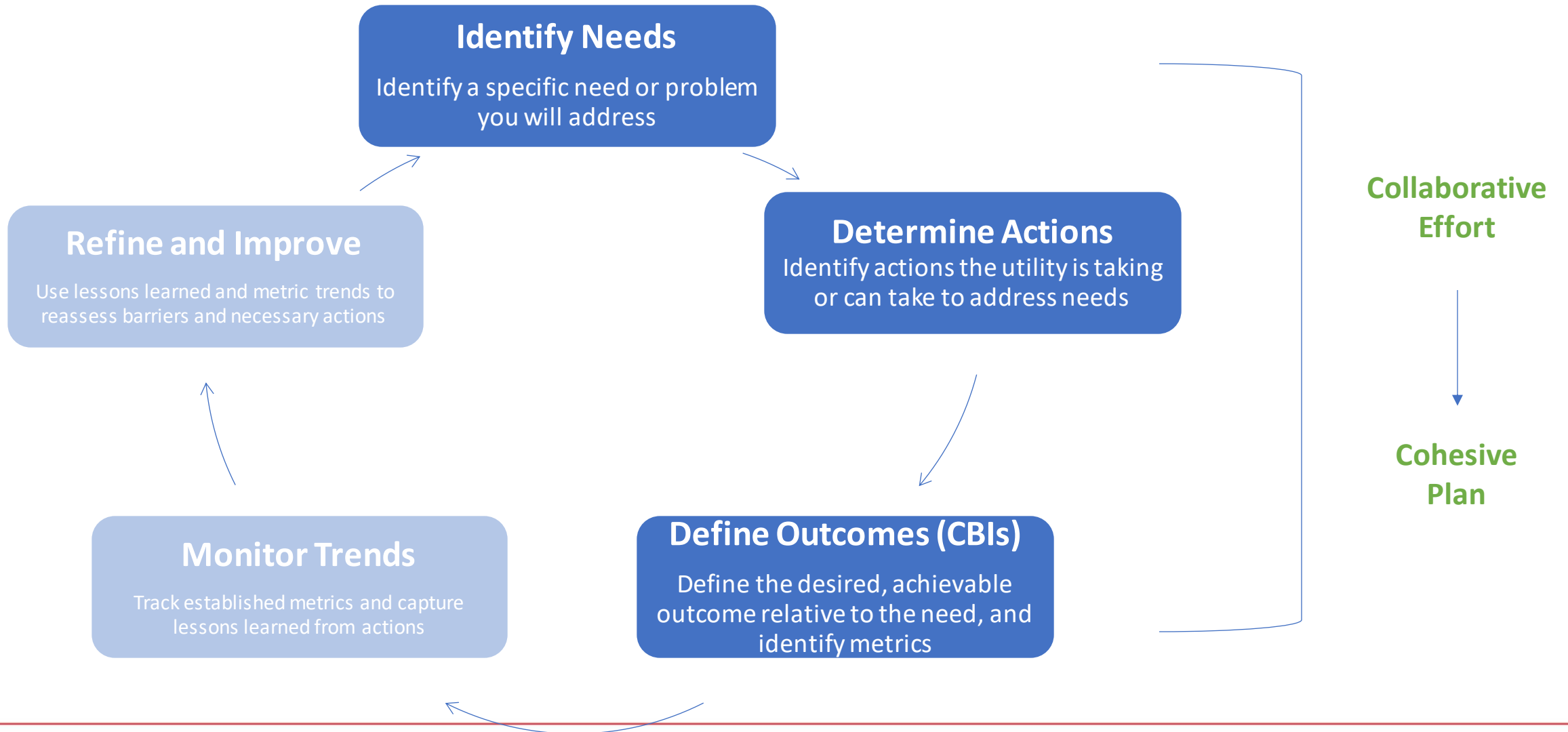
Interim CBIs and Metrics (May 2023)

Topic	CBI	Metrics
Resilience	Improve Resiliency of Vulnerable Communities During Energy Outages	SAIDI, SAIFI, and CAIDI scores at area level, including major events
	Reduce Frequency and Duration of Energy Outages.	Energy Not Served (ENS) for IRP portfolios are included as an output from portfolio development
Community Health and Wellbeing	Decrease Residential Disconnections	Number of residential disconnections by census tract
Environment	Increase Energy from Non-emitting Resources and Reduce CO2 Emissions	Oregon GHG emissions
		Oregon allocated renewables
Energy Equity	Decrease proportion of Households Experiencing High Energy Burden	- Energy burden by census tract, and for low-income customers, bill assistance participants and Tribal members
Economic	Increase Community-Focused Efforts and Investments	-Headcount of DSM program delivery staff & grants
		-Public charging stations
		-Pre-apprenticeship program participation
		-Resource development workforce and spend

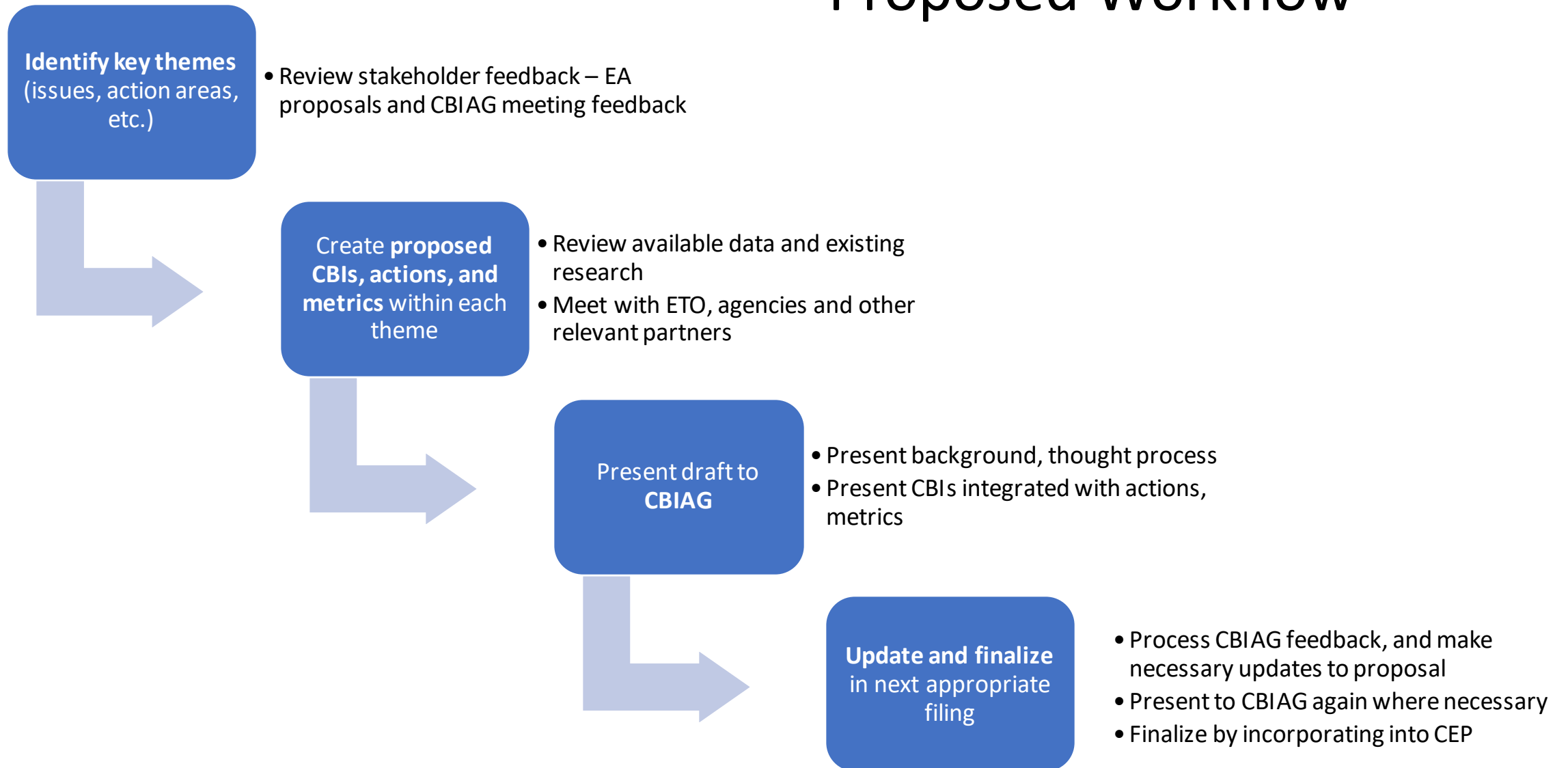
“PacifiCorp considers its CBIs and metrics as interim, meaning they will adapt over time. The continued development and refinement of PacifiCorp’s CBIs will leverage continued stakeholder engagement and input.”

- 2023 PacifiCorp CEP

Thought Process



Proposed Workflow



Identify Key Themes: Energy Advocate Proposals



Energy Advocates suggested 20 high-level CBIs plus additional sub-level CBIs for consideration in drafting initial Clean Energy Plan (CEP)

8 were addressed in PacifiCorp's inaugural CEP filing in May.

5 require additional clarity through discussions with Tribal Nations

7 require continued stakeholder input, and co-development.

Energy Advocate (EA) list serves as a key resource for identifying themes/issues important to stakeholders

Example: Energy Efficiency

EA CBIs Related to Energy Efficiency

•Improve efficiency of housing stock in utility service territory, including low-income housing:

- Increased funding of efficiency programs targeted to low-income households, both owner and renter.
- Increased participation in efficiency programs.
- Reduction in bills due to actions taken to improve efficiency.
- Increase number and percentage of appliances converted to efficient models.
- Improvement and expansion of EE in rental housing stock.

•Improve Health and Community well-being:

- Improved housing conditions: health and safety outcomes related to weatherization measure installation.
- Improved comfort in home (for example, customers' ability to heat/cool as needed, with efficient heat pump technology) and more affordable bills.

•Reduced barriers for program participation:

- Increased participation in bill assistance, weatherization, and energy efficiency programs, renewable and smart grid pilots and grant opportunities.

•Reduction of GHG emissions:

- Increased electrification of buildings and homes, including those occupied by renters.

•Reduction in energy and capacity need:

- Increased participation in targeted demand response, load management, distributed generation and behavioral programs that result in a measurable reduction to peak demand.
- Increased acquisition of energy efficiency savings.
- Increased water savings due to water efficiency measures.

Challenges



- Metric Challenges

- Limited historical demographic data available
- Want to balance data collection and application burden/barriers
- Often data collected by partners (ETO, OHCS) that want to coordinate data collection across PAC/PGE where possible
- Precision and accuracy are difficult to achieve, but essential to tracking long-term change, specially for small populations
- New terms like “EJ Communities” need to be defined in a measurable way

- Action Challenges

- Many services provided by partners (ETO, OCHS)

Defining “EJ Communities”

- HB 2021:

(5) “Environmental justice communities” includes communities of color, communities experiencing lower incomes, tribal communities, rural communities, coastal communities, communities with limited infrastructure and other communities traditionally underrepresented in public processes and adversely harmed by environmental and health hazards, including seniors, youth and persons with disabilities.

To Do: Work with stakeholders to adapt definition of EJ communities to be discrete, measurable

Presentation to CBIAG

- Probably 1-2 CBIs each month
- Identify issue/theme being addressed
- Summary of current status (available baseline demographics/statistics, relevant programming history)
- CBI Proposal
 - Framing of need/problem/issue
 - Identified actions
 - CBI
 - Metrics
- Discussion

Example: Proposed CBI

Problem Potential for existing buildings to have low efficiency compared to modern standards

Outcome (CBI) Increase efficiency of existing buildings

Actions PAC can take

Work with ETO to grow EE portfolio to achieve the increasing EE targets from IRP

- Target program changes to areas of greatest opportunity identified in Conservation Potential Assessment

Coordinate with administrators to maximize benefit to PAC customers from federally funded energy efficiency programs

- Support ODOE to implement Home Efficiency Rebate and Home Electrification Rebate programs

Continue efforts to expand and grow participation in PAC DR programs for residential, commercial and agricultural customers

Metrics *Percent of customers that have participated in an ETO program at least once in last 5 years*

Percent of customers that have enrolled in a DR program at least once in last 5 years

Preliminary List of Themes

- Energy efficiency and demand response
- Bill assistance
- Weatherization
- Air quality
- Tribal concerns (to be discussed with Tribal representatives)
- Others?



We Would Like to Hear From You!



CBI Development Process

- Is this an appropriate process to develop new CBIs/actions/metrics?
- Are we providing the right information for your review?
- How could we improve this process to get the best feedback from this group?

BREAK

Low-Income Discount (LID) Program Updates

Benefit

- **20% monthly bill discount** if their income is between **21% and 60%** of state median income
- **40% monthly bill discount** if their income is between **0% and 20%** of state median income

Update - Low-Income Discount Program

Provide energy bill discount to qualifying customers

Eligibility and discount level based on:

- Annual gross income at or below the income limits (all household members 18 years and older combined)
- Household size

Enrollment Period:

- 2-years

2023 Oregon Income Guidelines

60% of state median income by household size
Effective 10/01/2022 - 09/30/2023

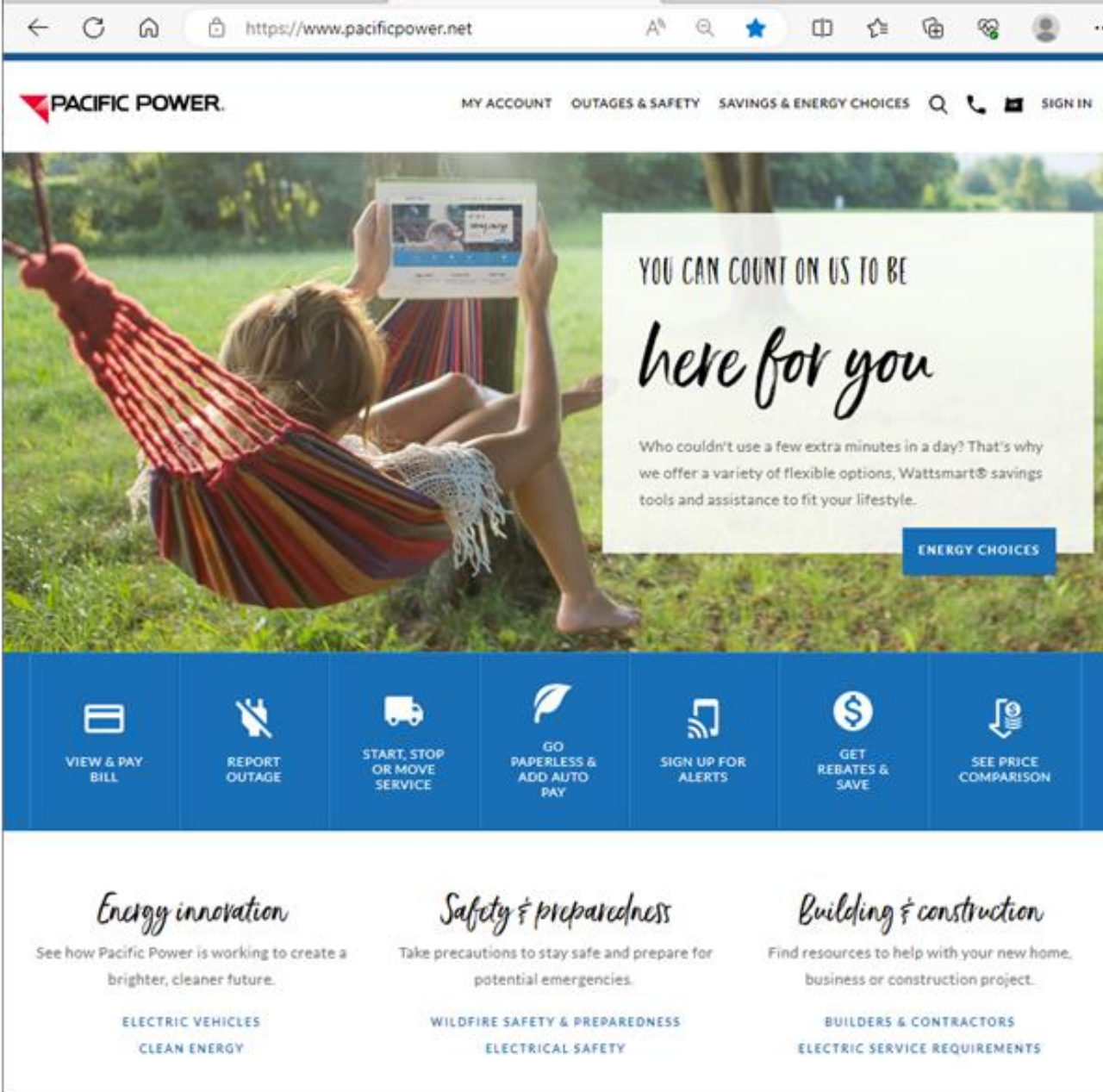
1	\$31,266
2	\$40,886
3	\$50,506
4	\$60,126
5	\$69,747
6	\$79,367
7	\$81,171
8	\$82,974

*Updated in 2022

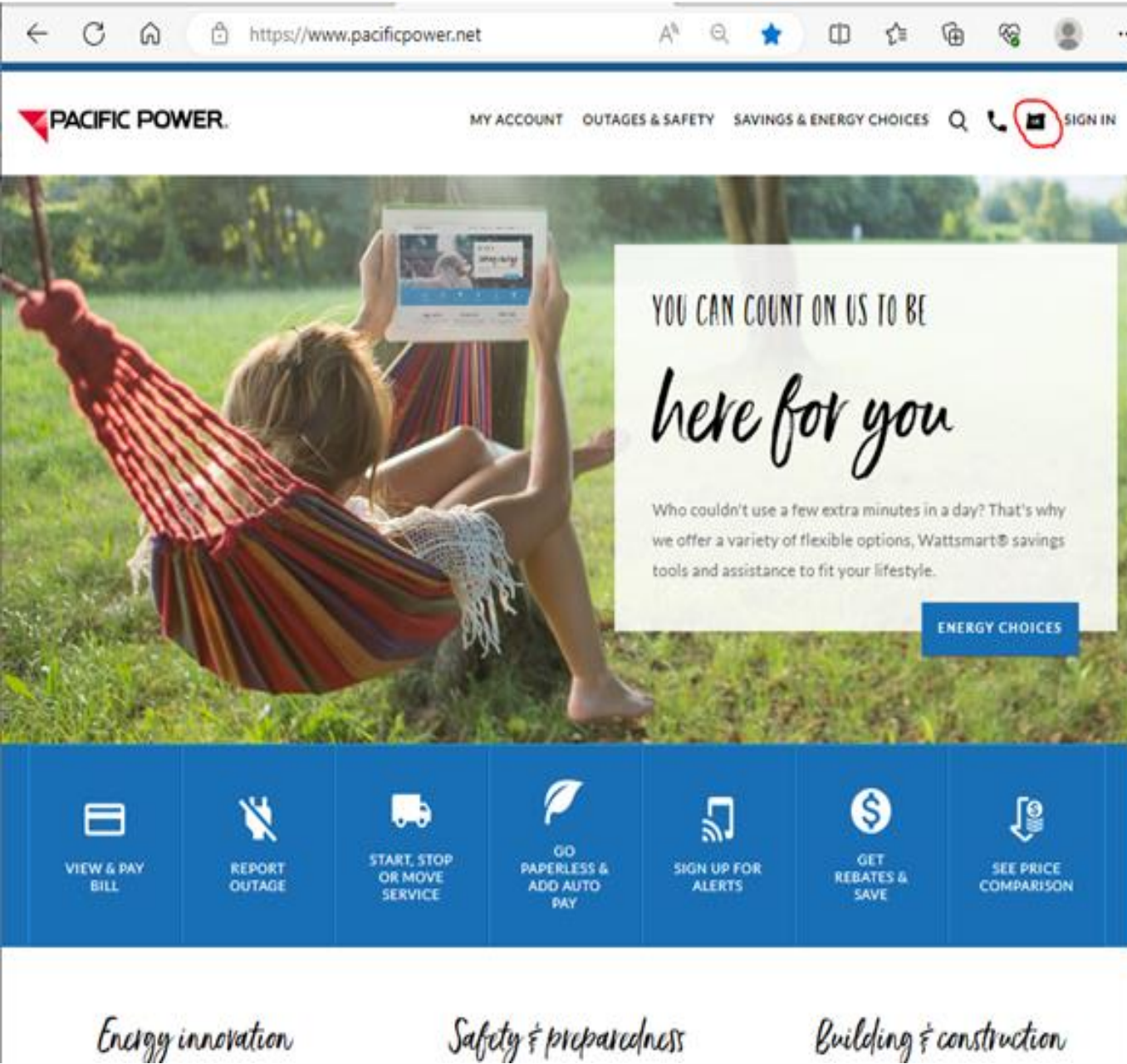
Source: [Oregon Low-Income Discount Program \(pacificpower.net\)](https://www.pacificpower.net/energy-services/low-income-discount-program)

Ways to Enroll

Auto-Enrollment – LIHEAP / OEAP recipients	Self Enroll	Third-Party Enrollment
<ul style="list-style-type: none">• LIHEAP / OEAP recipients as of October 1, 2021, are auto-enrolled at 20% discount, but may submit an application to determine if income qualify for a higher discount• Ongoing, company–identify LIHEAP and/or OEAP recipients not enrolled and auto enroll. OHCS provide data monthly	<ul style="list-style-type: none">• Web application in English and Spanish. Enroll at PacificPower.net/LID or Programa LID de Oregon• Contact customer service at 1-888-221-7070 (English) or 1-888-225-2611 (Spanish)• Paper application – available online or contact customer service to request a copy• Self-attestation	<ul style="list-style-type: none">• Enroll online at PacificPower.net/LID or Programa LID de Oregon• Check “Pacific Power Employee/Third Party” radio button on the online application• Share program terms with customer and check the “Agree to Program Terms” box• Individuals completing the form on behalf of customer provide name in the Pacific Power Employee/Third Party field• Include organization name (i.e. name of community action agency)



Navigating to the Oregon Low Income Discount (LID) English Web Page



Select "Oregon"

1. →

My Account

2. →

- Pay my bill
 - Make a payment
 - Need more time to pay?
 - Pay stations & drop boxes

3. →

- Bill payment assistance
- Energy usage
- Billing & payment history
- Billing options
- Start, stop or move
- Manage account

PAYMENT OPTIONS

save time

When it comes to managing your account, you have easy options that fit your lifestyle.

Pay online quickly and securely

Your payment choices:

- Bank account (no fee)
- Debit or credit card (fees apply)

PAY ONLINE NOW

Pay without logging in

Pay your bill by entering your account number and zip code.

[PAY AS A GUEST](#)



- My Account
- Pay my bill
 - Make a payment
 - Need more time to pay?
 - Pay stations & drop boxes
 - Bill payment assistance**
- Energy usage
- Billing & payment history
- Billing options
- Start, stop or move
- Manage account

Bill payment assistance

When times are tight, we have several ways to help. Bill assistance and payment plans are available to customers experiencing financial hardships.

Energy assistance agencies may have additional funding. [Get details for your area.](#)

Need more time to pay? You can request a due date extension or other [payment arrangement.](#)



Navigate down the page...

Learn more about assistance programs for your state

Oregon ▼

We're here to help customers get back on track. We're resuming normal business practices. Additional notification will be sent prior to any disconnection of service. Please contact us at **1-888-221-7070** to discuss options for your account.

We're here to help customers get back on track. We're resuming normal business practices. Additional notification will be sent prior to any disconnection of service. Please contact us at **1-888-221-7070** to discuss options for your account.

Oregon bill discount

Income-qualifying residential customers can get a discount on monthly bills through the **Oregon Low-Income Discount (LID) program.**



[LEARN MORE & APPLY](#)

Oregon Energy Fund

We partner with **Oregon Energy Fund**, a nonprofit agency, to offer energy assistance to residents with donated funds.

To make a bigger impact, we match every dollar you donate to Oregon Energy Fund with \$2 more, up to \$144,000 annually. [Donate now.](#)

State energy assistance

Low Income Home Energy Assistance Program (LIHEAP) provides low-income households assistance with home energy costs.

Oregon Energy Assistance Program (OEAP) also provides energy assistance funding.

[See local assistance resources.](#)

Tenants and landlords: Find details on [rental assistance.](#)

Low-income weatherization program

Local agencies provide free weatherization services to income-qualifying homeowners and renters living in single-family homes, mobile homes or apartments. These services can help you save on energy costs, make your home comfortable and more energy efficient.

[Weatherization agency list by county](#)

Click on "Oregon Low-Income Discount (LID) program"

My Account

- Pay my bill
 - Make a payment
 - Need more time to pay?
 - Pay stations & drop boxes
 - Bill payment assistance
- Energy usage
- Billing & payment history
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- Start, stop or move
- Manage account



You have arrived!

Save money through monthly bill discounts. Enrollment is available to income-qualified residential Pacific Power customers. Eligibility and discount level based on gross annual household income at or below 60% of Oregon state median income adjusted for household size. Over 27,000 customers are enrolled and getting help with their bills.

INCOME QUALIFICATION LEVELS

LID program

Yearly Gross Household Income

Effective October 1, 2022, to September 30, 2023

Household Size	Income Eligibility Upper Limit*
1	\$31,266
2	\$40,886
3	\$50,506
4	\$60,126
5	\$69,747
6	\$79,367
7	\$81,171
8	\$82,974
9	\$84,778
10	\$86,582
11	\$88,386
12	\$90,189

Each additional person add: \$1,803

*For a single-person household the income is the greater of 60% SMI or full-time wages at Portland minimum wage.

HOUSEHOLD INCOME SOURCES

- Alimony
- Annuities
- Child Support
- Disability Compensation
- Dividends
- Earned Wages/Salary
- Foster Care Payment
- Interest
- Military Pay
- Pensions
- Rental Income
- Retirement
- Royalties
- Self-employment income (after expenses)
- Social Security
- Social Security Disability (SSDI)
- Supplemental Security Income (SSI)
- TANF
- Unemployment
- Workers' Compensation

Details on the webpage include:

If you meet these guidelines, please apply for LID:

APPLY NOW



[LID Print Application Form](#)

You may complete and mail the attached application.

APLICA AHORA

[Necesita la forma de LID en español?](#)

Imprima el documento y envíelo por correo o llame gratis al 1-888-225-2611.

Direct link: [Oregon Low-Income Discount Program \(pacificpower.net\)](https://www.pacificpower.net/oregon-low-income-discount-program)

Application Details

Oregon Low-Income Discount Application

Guidelines to Apply for LID:

- To qualify, the Pacific Power bill must be in your name.
- You must meet the current income guidelines, adjusted for household size. Qualifying income refers to total gross income from all sources, both taxable and nontaxable. Household size reflects all permanent residents in the home, including adults and children. [Oregon LID](#)
- Discount applies only to bills associated with the Customer's permanent primary residence.
- If you enroll, you will see discount savings on future electric bills.
- Don't include income documents with your completed application.
- Re-enrollment will be required every two years. Customers receiving LIHEAP or OEAP within 12 months of recertification will automatically be re-enrolled for two years.

Qualifying income refers to total gross annual income from all sources, both taxable and nontaxable. These sources may include but not limited to the following:

- | | | |
|---------------------------|---|--------------------------------------|
| • Alimony | • Interest | • Social Security |
| • Annuities | • Military Pay | • Social Security Disability (SSDI) |
| • Child Support | • Pensions | • Supplemental Security Income (SSI) |
| • Disability Compensation | • Rental Income | • TANF |
| • Dividends | • Retirement | • Unemployment |
| • Earned Wages/Salary | • Royalties | • Worker's Compensation |
| • Foster Care payment | • Self-employment income (after expenses) | |

Name

First Name * Last Name *

Account number

Pacific Power account number (12-digits) *

Service address (primary residence)

Address *

City * State OR Zip *

Preferred Phone Number

Phone number *

Phone number format: XXX.XXX.XXXX

Email address

Email

Preferred language

Language ▾

Household size (all members including adults and children)

Household size ▾

Annual gross income of your household (before taxes).

Income

Income is rounded to the nearest dollar.

The following questions are optional and not used for eligibility but will ensure we are serving our customers equitably.

Which of the following best describes you? ▾

Check this box if someone in your household has a disability, or requires accessibility, financial or language support during a public safety power outage. Pacific Power will provide an additional notification prior to a public safety power shut off. For more information, visit pacificpower.net/wildfire.

Does someone in your household have medical needs that require electricity? We'll send you information about our Medical Certificate program, if you currently do not have a Medical Certificate on file.

Yes No

Are you the applicant or an individual submitting program application on behalf of a customer?

Applicant Pacific Power Employee/Third Party

CANCEL

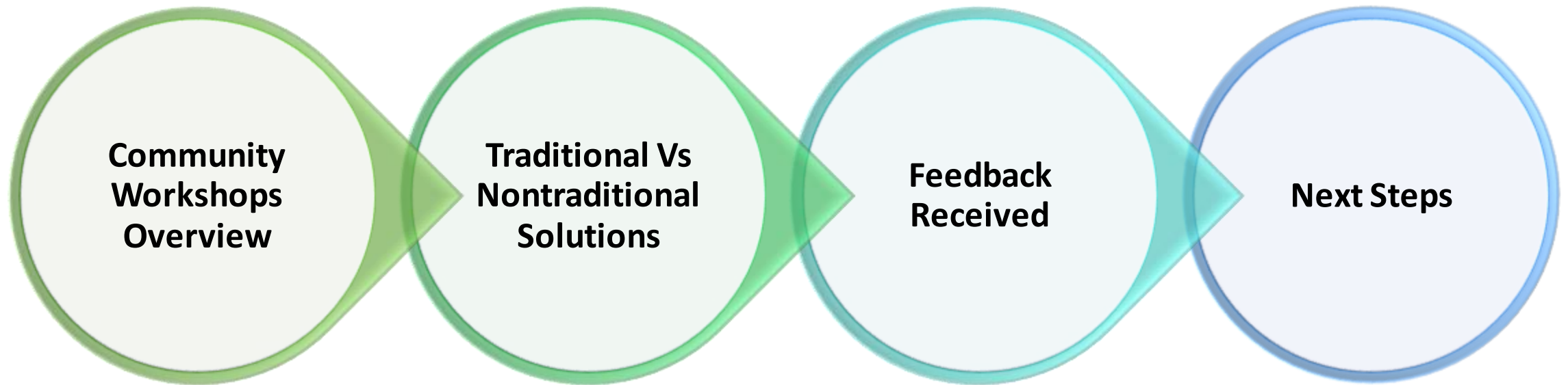
SUBMIT

1. Have you navigated the Oregon LID program webpage?
2. Have you heard from community members on whether it has been easy or difficult to apply to the program online?

Break

Distribution Systems Planning (DSP) Update

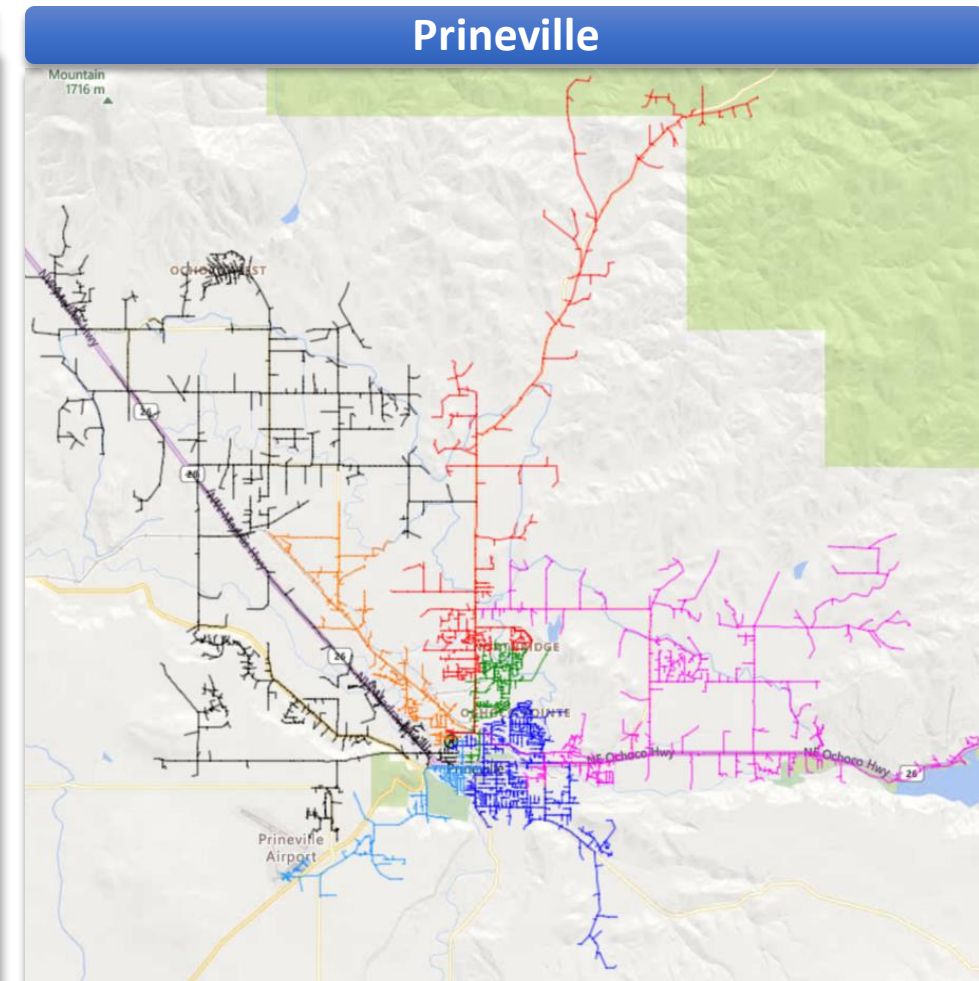
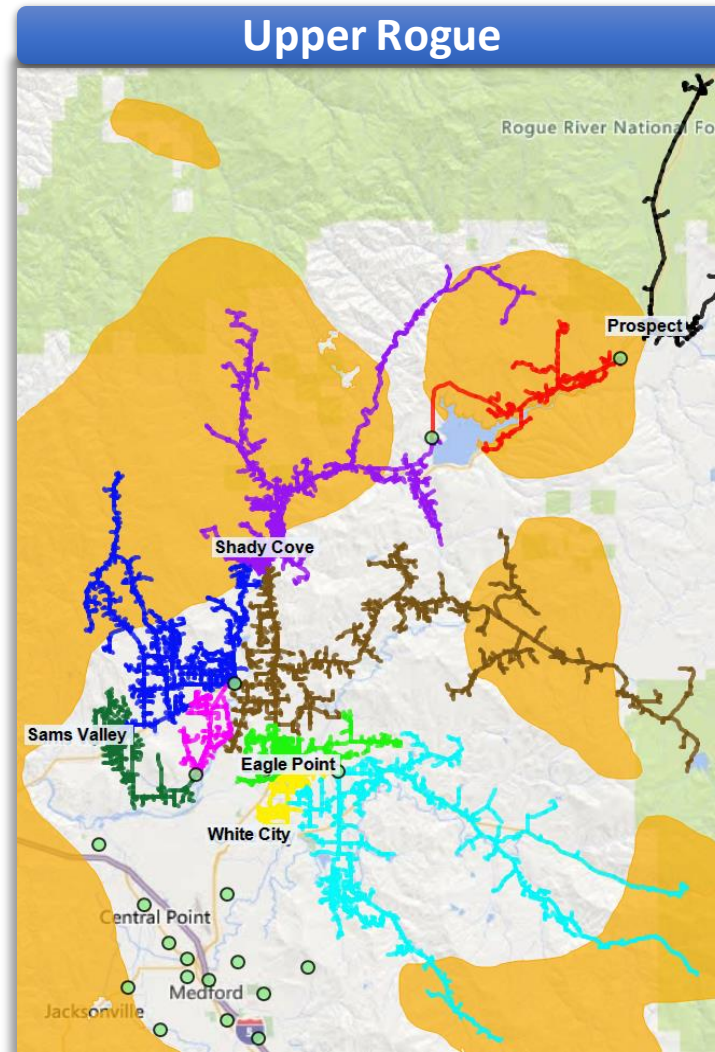
What We Will Cover Today



Upper Rogue and Prineville Community Workshop Overview

Workshop Topics

- Important background from previous workshop
- Grid needs overview
- Traditional/nontraditional solutions overview
- Study area grid needs and solution options
- Wildfire mitigation update (Upper Rogue)



Traditional Vs Nontraditional Solutions

Traditional Solutions

Address grid needs with poles, wires, equipment

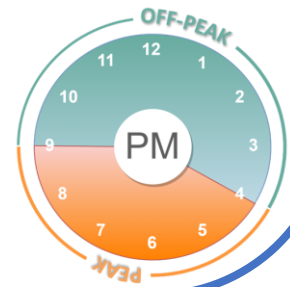
- Equipment Upgrades
- New Equipment
- New Substation or Circuit
- Load Transfers
- Phase Balancing
- Settings Changes



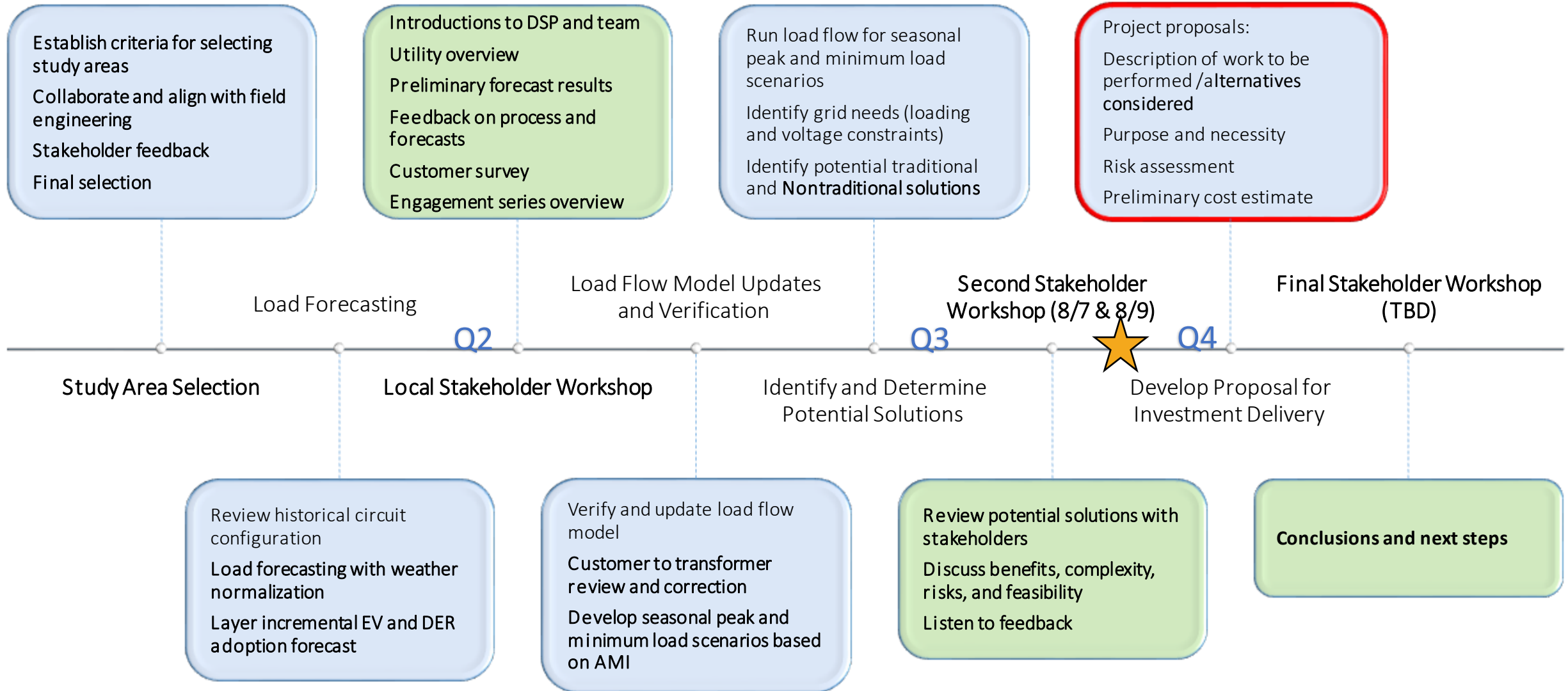
Nontraditional Solutions

Address grid needs through energy programs

- Accelerating solar adoption
- Accelerating energy efficiency improvements
- Managing behind the meter devices to lower peak demand:
 - Batteries
 - Smart Thermostats
 - Water Heaters
 - EV Charging Stations
- Collaboration with local accounts/partners



2023 Study Process and Community Engagement



Public Comment

Check Out

What was your biggest takeaway from today's conversation?

Charter Discussion

CBIAG Calendar

September 21st (Online) 1pm-4pm
[CBIAG Zoom Registration](#)

October 19 (Hybrid) 1pm-4pm
Location: Lloyd Center Tower -
825 NE Multnomah
Portland, OR 97232 (20th Floor)

Link: <https://www.pacificorp.com/energy/oregon-community-benefits-and-impacts.html>

For more information:
[Oregon Clean Energy Plan Updated Engagement Strategy](#)

PacifiCorp Stakeholder Engagement

Clean Energy Plan Engagement Series

- August 25th

Link: <https://esource.zoom.us/j/825131544>

Email comments to:
ORCBIAG@pacificorp.com