



Distribution System Planning Public Workshop #4 August 24, 2021





Workshop #4 Information

Teams Meeting Information

- Microsoft Teams meeting
 - Join on your computer or mobile app
 - [Click here to join the meeting](#)
 - Or call in (audio only)
 - [+1 563-275-5003,,80612661#](#) United States, Davenport
 - Phone Conference ID: 806 126 61#
- **Please place your phone on “Mute” when not speaking**
- **Please do not use the “Hold” function on your phone**
- Meeting attendance and public chat will be available at the website.
- Please use the chat function in TEAMS to provide any questions or comments during this presentation. We will do our best to address those as they come up, if we are unable to get to them, we will follow-up directly or at an upcoming workshop.



Today's Goals

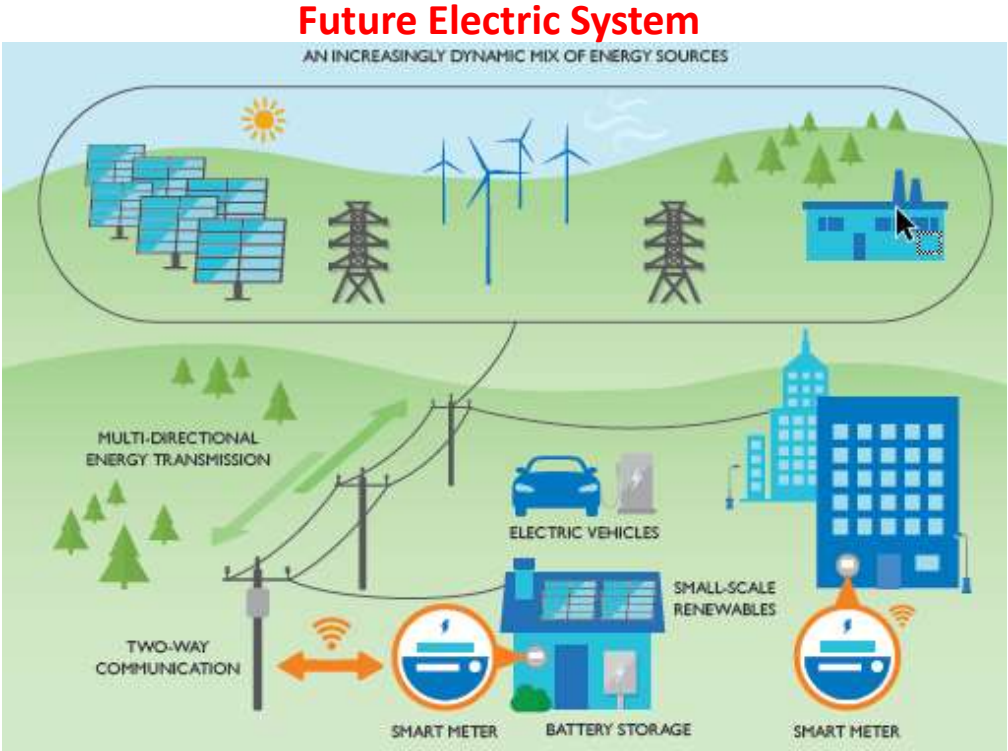
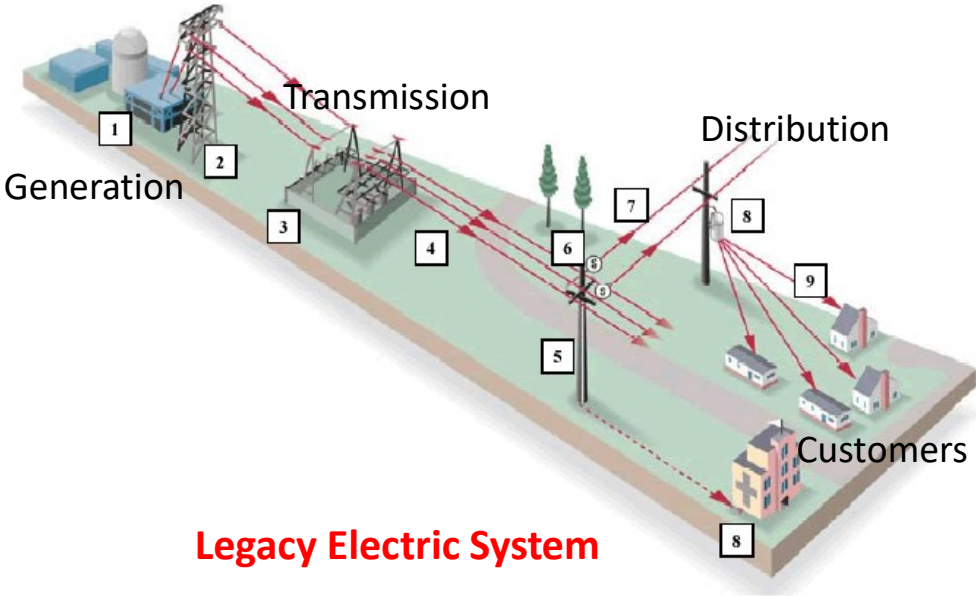
- Introductions
- Progress to date
- Refresher on vision & key materials shared previously
- Integration of stakeholder feedback into legacy planning processes and the roadmap toward PacifiCorp's DSP vision
 - Community Engagement
 - Review Concepts in our Draft Plan
 - Community Outreach
 - Survey to Support Plan Development
- **Upcoming Workshop**
 - *TBD – Integration with IRP Process*

Progress To Date



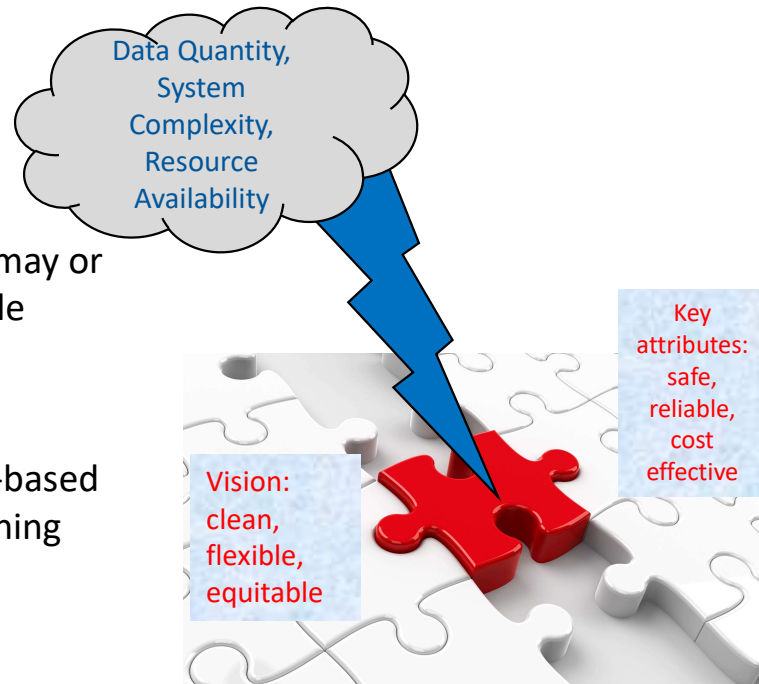
- ✓ Three workshops held
- ✓ Developed and shared initial baseline info and finalizing template spreadsheet
- ✓ Continue to reached out to parties with whom we engage regularly to invite them to the process
- ✓ Draft community engagement plan being shared
- ✓ Working to align IRP advances with DSP work product and process

Reminder Visual: Electric Utility...current & future



Future Electric System Puzzle Pieces

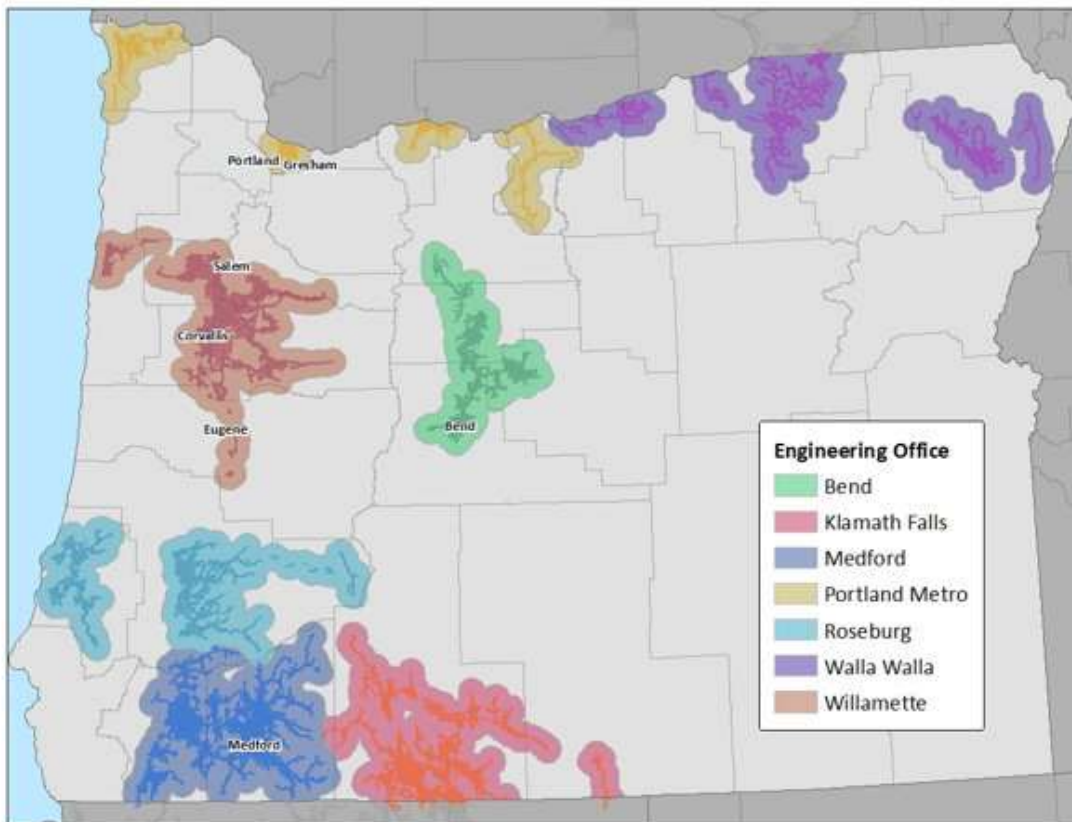
- Customer Choices
- Clean Energy Options
- Emerging Technologies that may or may not be broadly extensible across the system
- Greater need for locale/customer/equipment-based insights to fuel credible planning cases
- Climate change and risks
- Varying uses of the electric system, i.e. customer generation, transportation electrification



Enablers

- Data and intelligent application of historic and forecast cases
- Technologies not previously heavily deployed in distribution environment
- Wide variety of influencers that may help frame study approaches

“Wires Planning” Areas



Service area is highly dispersed and we need to be sure DSP recognizes the various communities and stakeholder groups within the dispersed geography

Community Engagement





Setting Expectations

- We are in the formative stages of our community engagement plan
- We recognize the importance and want to ensure we provide sufficient opportunity to suggest what the core elements of that plan are
- It's important that all parties are aware of ways in which we connect with stakeholder, communities and customers so that we can either leverage or integrate those activities
- Our current focus is heavily targeted toward the requirements outlined in the Order
- Legislation and other policies may impact how these plans look as they evolve

Draft Outreach Plan

GETTING THE WORD OUT	
Tool	Description
DSP Website: https://www.pacificorp.com/energy/oregon-distribution-system-planning.html	The project website provides information about DSP, including sharing public participation opportunities, hosting project information, collecting feedback on online surveys, documenting Community Input Group meeting materials, etc. (Spanish version in progress).
Email updates	Announcements and DSP website updates are communicated to stakeholders via dual-language e-mail.
DSP fact sheet and flyers (in development)	PacifiCorp will provide digital and printed educational materials to customers in English and Spanish.
Existing advisory groups and CIG pre-meeting materials	Meeting materials will be shared with advisory group members prior to each meeting. CIG premeeting materials include the presentation slide deck and an expanded agenda that describes the meeting objectives and discussion topics.
Meeting summaries from Community Input Group meetings	Following each CIG meeting, meeting summaries will be prepared and posted on the DSP webpage and distributed to CIG members.

Draft Outreach Plan



GETTING THE WORD OUT	
Tool	Description
Utility bill inserts	Informational bill inserts will be provided to customers who receive their bill in the mail in printed format and provided digitally to customers who are on paperless billing.
Utility bill messages	Informational messages will be printed or provided digitally with customer bills in English and Spanish.
Interactive Voice Response (IVR)	PacifiCorp customers in Oregon who call customer service will receive a pre-recorded IVR message in English or Spanish that directs customers to the DSP webpage.
Social media (targeted)	Informational content will be posted on the company's Oregon Twitter and Facebook accounts directing customers to the DSP webpage.
Paid media	To reach customers in Oregon, the company uses paid advertising across various media channels.
Partner channels	PacifiCorp will partner with its CIG and community-based organizations to share DSP information on their communication channels.

Draft Outreach Plan

SHARING INFORMATION AND SEEKING INPUT	
Tool	Description
Community Surveys	To collect and analyze data on energy services, community energy aspirations, company communication effectiveness.
Project email (dsp@pacificorp.com) and web comment form	Input from stakeholders is being collected via e-mail and from a comment form via the DSP webpage.
Public Meetings	PacifiCorp continues to host a series of public meetings to provide background on current DSP practices and solicit additional feedback from customers into the process.
Existing Advisory group meetings	Project staff will present information for PacifiCorp advisory group members to discuss, react to and comment on. Has begun exploratory formation of an Oregon-based Community Input Group.



Exploration of Topics to Inform Community Engagement Plan





Questions We've Thought About

- Given the various dispersed communities we serve what form of outreach is most appreciated?
- How frequently do you suggest various communications about DSP?
- How do we need to demonstrate the impact that the feedback has provided?
- What community groups do we need to target? What's on your mind?
- How do we need to convey the goals and effectiveness of any current activities that have a relationship to "equity"?
- How accessible do you wish the evolving plans to be (in other words, they could change dramatically or very little)?
- What specific metrics does this group want us to be thinking about demonstrating in our engagement plan?



Next Steps

- **Schedule**
 - Pacific Power Public Workshop: **TBD**
 - Intended topics: Integration of system planning: IRP, wires (both T&D) and customer usage changes
 - Distribution System Plan (Part 1) to be filed on October 15, 2021



Question & Answer





Closing





Additional Information

- DSP Email / Distribution List Contact Information
 - DSP@pacificorp.com
- DSP Presentations
 - [Pacific Power Oregon DSP Website](#)
- Additional Resources
 - [Pacific Power's 2019 Oregon Smart Grid Report](#)
 - [Pacific Power's Oregon Transportation Electrification Plan](#)
 - [PacifiCorp's Integrated Resource Plan](#)



Thank You!

