



POWERING YOUR GREATNESS

3/16/2024

## PROGRAM ADMINISTRATION

IDAHO

*LOW INCOME WEATHERIZATION Program Year 2023*

### *Program Description*

The Idaho Low Income Weatherization program provides energy efficiency services through a partnership between the Company and local non-profit agencies to single family and multi-family residential customers who meet the income-eligible guidelines. Services are provided at no cost to the program participants. The agencies directly install measures for the clients based on the heating fuel type and based upon the results of an energy audit to determine the most cost-effective measures to install to reduce energy consumption and increase comfort. Measures vary by household and are classified either “major measures” and “supplemental measures” which require an electric heating system as primary heat source, and additional measures without electric heating system requirement. Available measures include ceiling, floor, wall and duct insulation, replacement window, attic ventilation, infiltration, thermal doors, thermostat, electric furnace repair and replacement, water pipe insulation, showerheads, aerators, LED and CFLs, LED fixtures, refrigerators, electric water heater repair and replacement, and measures that promote health and safety related to electricity usage.

### *Program Administration*

The Company contracts with Eastern Idaho Community Action Partnership, Inc. (“EICAP”) and Southeastern Idaho Community Action Agency (“SEICAA”) to provide services. The two agencies receive federal funds allocated to and administered by the Idaho Department of Health & Welfare (“IDHW”). Energy efficiency measures are installed in the homes of income eligible households throughout the Company’s service territory by EICAP and SEICAA. The Company is required to fund 85 percent of the cost of approved measures, pursuant to Commission Order No. 32151. Under Advice No. 19-01 filed with Idaho Public Utilities Commission on January 16, 2019, Commission approved reimbursement of up to 100% of related installed costs of ductless heat pumps, effective March 6, 2019. Agencies cover remaining costs with the funding received by IDHW.

By contract with the Company, EICAP and SEICAA are responsible for the following:

- Income Verification – Agencies determine participant income eligibility based on CAPAI

guidelines. Households interested in obtaining weatherization services apply through the agencies. The current income guidelines can be viewed at [Idaho Department of Health & Welfare](http://www.idaho.gov/health-welfare) website.

- <http://www.capai.org/wx> Energy Audit – Agencies use a United States Department of Energy approved audit tool to determine the cost-effective measures to install in the participant’s homes (audit results must indicate a savings to investment ratio of 1.0 or greater).
- Installation of Measures – Agencies install the energy efficiency measures.  
Post Inspections – Agencies inspect 100 percent of completed homes. The monitoring of local agencies is performed directly by Idaho Department of Health & Welfare (IDHW).
- Billing Notification – Agencies are required to submit a billing to Company within 120 days after job completion. The agencies include a form indicating the measures installed and associated cost on each completed home along with their invoice.

Table 1 provides information regarding the education offered by the agencies.

**Table 1**  
**Additional Information on Conservation Education by Agencies**

	EICAP	SEICAA
<b>Program Design</b>	Educate Rocky Mountain Power customers about how to conserve energy	Reduce electricity usage and monthly bills for participants of the LIHEAP program.
<b>Target Audience</b>	Rocky Mountain Power customers who receive energy assistance and request energy conservation education	LIHEAP recipients who have not received weatherization program services as a priority. Households can also be identified through SEICAA's other programs
<b>How Company Funds Were Used</b>	Agency purchased energy efficiency kits in Q4 2023 at the start of LIHEAP season. Additionally, funds utilized for shipping of conservation kits to households that are unable to come into the office to receive assistance and/or conservation kits.	Agency purchased energy efficiency kits in Q4 2023
<b>Program Benefits to Participants</b>	Households receive useful tips and products that can be used to conserve energy and help them save energy year around.	Households are educated on how they can reduce kWh usage through behavioral changes in addition to the energy savings benefit of installing energy conservation measures.

