



3/28/2024

## PROGRAM ADMINISTRATION

WASHINGTON

*HOME ENERGY REPORTS Program Year 2023*

### *Program Description*

The Washington Home Energy Reports program is a behavioral program designed to decrease participant energy usage by providing comparative energy usage data for similar homes located in the same geographical area. Additionally, the report provides the participant with tips to decrease their energy usage. Equipped with this information, participants can modify behavior and/or make structural equipment, lighting, or appliance modifications to reduce their overall electric energy consumption.

Bigely is responsible for the following:

- Design and distribute paper and electronic reports. (All participating customers either receive paper reports or an email report based upon their preferences.)
- Maximizing email treatment for customers receiving electronic reports.
- Deploying and maintaining a web portal – All participants have access to a web portal containing the same information about their usage provided in the report.