



Pacific Power Community Benefits & Impacts Advisory Group CBIAG (Community Benefits and Impacts Advisory Group) Public Notes

Biennial Report & Integrated Resource Planning
Thursday, February 15, 2024, 1:00 – 4:00 p.m., Pacific Time

E Source, PacifiCorp's meeting facilitation partner, synthesized and summarized these notes.

Executive Summary

February's CBIAG public meeting was conducted with both virtual and in person options. The online platform used was Zoom, and the in-person location was the Lloyd Center Tower in Portland, Oregon. The meeting was held on February 15, 2024, from 1:00-4:00 p.m. PDT. Six CBIAG members attended, representing five CBIAG member organizations and three members of the public. The meeting provided the key considerations for the draft Biennial Report (BiRep) and update on Integrated Resource Planning (IRP).

Meeting Objectives

1. Share accomplishments of partners through the Community Lens | Multnomah County
2. Validate the Biennial Report approach and outline
3. Review Integrated Resource Plan updates

February 2024 CBIAG Presentation | [English](#)

February 2024 CBIAG Presentation | [Spanish](#)

Agenda

TIMING	TOPIC
1:00 pm	Introductions & Objectives
1:10 pm	Check in
1:20 pm	Closing the feedback loop

1:30 pm	Community Lens
1:50 pm	Draft Biennial Report Key Considerations
2:20 pm	Break
2:30 pm	Integrated Resource Plan
3:20 pm	Regulation Updates
3:40 pm	Public Comment
3:45 pm	Next Steps

Attendees

CBIAG Attendees

CBIAG Members

Cassidy Attleson	ACCESS
Erica Ledesma	Coalicion Fortaleza
Hannah Lewis	Rural Development Initiative (RDI)
Rose Reeser	ACCESS
Xitlali Torres	Verde
Sherrie Villmark	Community Energy Project (CEP)

Presenters

Randy Baker	Director of Resource Planning
Brandon Capps	IRP Program Specialist
Christina Medina	Stakeholder Policy & Engagement Manager
Matthew McVee	Vice President, Regulatory Policy & Operations
Jeffrey Daigle	E Source, Facilitation Team

Public Attendees

Guillermo Castillo	Small Business Utility Advocates (SBUA)
Jenn Latu	Portland General Electric
Claire Valentine-Fossum	Oregon Public Utility Commission

PacifiCorp Attendees

Kimberly Alejandro	Equity Analyst
Laura James	
Stephanie Meeks	Regulatory Manager, Regulatory Policy & Operations
Peter Schaffer	
Lori Wyman	
Tag Galvin-Darnieder	E Source, Facilitation Team

Meeting Notes

Act 1 | Welcome, Introductions, & CBIAG Report Topic

Pacific Power's Christina Medina opened the sixteenth CBIAG meeting by welcoming the attendees and thanking the members for continued participation in the advisory group. Member and public perspectives are essential to achieving meaningful impacts on communities.

E Source's Jeffrey Daigle provided meeting experience items, provided an overview of the agenda and objectives, introduced the presenters, and encouraged participation by members during the meeting, as well as after the meeting via the inaugural post-meeting survey.

Closing the Loop from the Last Meeting

E Source's Jeffrey Daigle shared an overview of the January CBIAG meeting and summarized the themes and questions resulting therefrom.

January Goals:

1. Provide an update on accessibility in these meetings.
2. Share a proposed process through working through the Biennial CBIAG Report
3. Learn about the Public Utility Commission and provide updates on rate cases

January Themes:

- Planning, planning, planning! The 2024 CBIAG Roadmap and new proposed meeting structure were helpful exercises for the members
- The real time updates on regulation and rate case information were appreciated and will result in a follow up presentation to the CBIAG with details as they occur

Check In

All CBIAG members "checked-in" by responding to the prompt: *What is a piece of advice that has impacted you?* The group resonated over responses shared and applied some of the advice to work of the CBIAG and the purpose and direction of the advisory group.

Draft Biennial Report Key Considerations

E Source's Jeffrey Daigle anchored the participants on the language in HB2021, namely the 'what' and 'when' of the Biennial Report (BiRep). HB2021 sets forth the following requirements:

- Energy burden and disconnections for residential customers and disconnections for small commercial customers.
- Opportunities to increase contracting with businesses owned by women, veterans or Black, Indigenous, or People of Color

- Actions within environmental justice communities within the electric company’s service territory intended to improve resilience during adverse conditions or facilitate investments in the distribution system including investments in facilities that generate non emitting electricity;
- Distribution of infrastructure or grid investments and upgrades in environmental justice communities in the electric company’s service territory, including infrastructure or grid investments that facilitate the electric company’s compliance with the clean energy targets set forth in section 3 of this 2021 Act
- Social, economic, or environmental justice co-benefits that result from the electric company’s investments, contracts, or internal practices;
- Customer experience, including a review of annual customer satisfaction surveys;
- Actions to encourage customer engagement
- Other items as determined by the electric company and the electric company’s Community Benefits and Impacts Advisory Group.

Pacific Power’s Christina Medina then centered the discussion on Community Benefit Indicators (CBIs). Previous meetings have featured CBIs both in an informational and input driven manner. Those meetings yielded valuable feedback and as the group continues to meet, Pacific Power aims to build shared understanding that will lead to a co-developed experience. Sometimes this will mean going back to go forward but will result in actions in the long term.

The Pacific Power Engagement Team anticipates the following schedule, but it is subject to change

March Online	CBI Health & Community Wellbeing
April Hybrid	CBI Resilience
May Online	CBI Environmental Impacts
June Hybrid	CBI Energy Equity
July Online	CBI Economic Impacts
August Hybrid	Parking lot items
September Online	Draft Review
October Hybrid	Draft Review Continued
November	Filing Complete - No Meeting
December Online	2025 Planning

Key Considerations that will be discussed in the Bi-Rep, and with the CBIAG today include:

Community Summary	<ul style="list-style-type: none"> • CBIAG background and summary on structure and engagement. • Tribal Engagement background and summary on structure and engagement.
Introduction	<ul style="list-style-type: none"> • Overview of the layout of the report • Mapping HB2021 items to specific pages

Engagement & Outreach	<ul style="list-style-type: none"> • CBIAG – summary of the engagement • Tribal engagement- summary of the engagement • Other engagement spaces
CBI	<ul style="list-style-type: none"> • Describe the initial development of the interim CBIs <p><u>Collaboration</u></p> <ul style="list-style-type: none"> • Share updates on progress of the CBIs • CBIs Framework <ul style="list-style-type: none"> • Review Topics and Categories • Surface any additional CBIs • Describe the update to the CBIs, including: <ul style="list-style-type: none"> • Engagement Feedback • Actions and Impacts
Customer Experience	<ul style="list-style-type: none"> • Description of Pacific Power and voice-of-customer feedback mechanisms • Operational data
Timeline for Future Updates	<ul style="list-style-type: none"> • Timeline showing when next related filings will take place • Next steps

Pacific Power’s Christina Medina noted that all the information is very intentionally labeled ‘draft’ and shared a hope to break it down in a way that feels comfortable while also being a productive use of the group’s time.

Discussion & Meeting Chat

- Sherrie added via chat “I will say - I do like seeing a plan (a couple of slides back) that have more specifics/variety, and hope that it is more fruitful in what we're all looking for.”

E Source’s Jeffrey Daigle shared some examples of where the CBIAG could provide feedback, including:

- Identifying the most important aspects to include in the community summaries
- Helping to tell the story of the CBIAG within the CBIAG summary
- Providing feedback on CBI-related information such as approach, methodology, etc.
- Shaping some of the key stories related to next steps and areas the CBIAG wants to further explore

It is important that this has a strong level of storytelling in this section.

Discussion & Meeting Chat

The participants were then lead through the following discussion questions:

1. What elements would be important to pull into the community summary?
 - Sherrie asked for an example.
 - Pacific Power’s Christina Medina shared some details on previous presentations and activities related to communities that are the most underserved (22-24 attributes). Participation barriers (renters, other communities, etc.) was another discussion the CBIAG took time to really lean into, as well the communities served. This is a multiyear

lengthy process, and this is not the last bite at the apple. The engagement team will continue to earmark topics as new interests come up, too.

- Sherrie noted relevancy and the importance for validating work. The CBIAG had those conversations but has not been able to identify where it is going. Answering ‘what is different after two years of these meetings?’ is important to members. CEP would like to see action items that the PAC (Project Advisory Committee) will take and fears the report will not have a purpose beyond checking a Commission box.
 - Pacific Power’s Christina Medina responded that the engagement team has been pushing the importance of this report. There is the law, but from a human level the Bi-Rep is a significant body of work to memorialize the input of all the Members and to really exemplify how the CBIAG has integrated the voice of the external person. It will also be the inaugural one in the state, so acknowledged it is both exciting but also uncharted territory.
 - E Source’s Jeffrey Daigle clarified that it sounds like CEP is looking for the action and specifics into impacts. The community summary is a suitable place to house this information
 - Sherrie agrees, adding it helps connect to actual differences in customer’s lives. Reports are tiring and it reports what was done and getting to the plan part of it. It is exactly what CEP expected from being a member in this advisory role.
 - Pacific Power’s Christina Medina CBIAG is intended to not only create reports but also go beyond the CBIs to the point where CBIs are integrated into decision making process on the back end. There is a lot of work being done to elevate these internally.
- ACCESS added that it was hard, especially early on, to not feel like the group had been talking about the same thing at every meeting. That impacts enthusiasm and value perceived by my organization. Echoed sentiments about attendance and members dropping off.
 - Pacific Power’s Christina Medina reflected on the December meeting and the identified need of members to fill certain gaps. Also noted the desire to acknowledge last year’s feedback and investigate the action and plan that the CBIAG can move forward. Level setting in this space was a crucial part of setting this up successfully and Pacific Power is excited to move into that phase of the feedback.
- Erica appreciated the conversation and emphasized that each member has a different view of equity and those early on discussions were crucial to have a shared understanding and make sure the group are all working towards the same goal. Members noted being grateful for having the conversations in this space and added that Erica would like to see a breakdown of the process and formal acknowledgement of BIPOC access to these processes in general. Also, having an outline how Pacific Power has tried different approaches to get the CBIAG to this point. The member added that as somebody new to the energy industry and trying to understand, meaning that without the informational presentations to learn is the only reason Erica can participate in providing feedback to the space. That is why the authenticity from PAC in walking us through the process is appreciated. There have been positive impacts that I’ve noticed in communities and believe that further systemic change will result from this.
 - Pacific Power’s Christina Medina added that PAC has done engagements prior to this. For example, the Equity Advisory Group (EAG). The first year was intense, due to the

complex bits of info and how it functions to serve the community holistically. It has been a powerful experience to be a part of and has made a difference. For the first time PAC has been able to have Spanish/multicultural customers because of the EAG. It was born from your counterparts, and I want to impress upon you that this is still the initial stages of the CBIAG.

- Sherry – as an advisory group, the CBIAG is here to advise. This is not only what is going perfectly well, but also vulnerability from PAC and being able to say ‘maybe our standards are outdated’ or ‘we tried and failed at this approach’ – there does not seem to be vulnerability in this space currently. It is helpful to know where PAC needs advising. The information provided in this space is great, but we would like more solution-oriented advice. If this is a safe space, then PAC should be supported by CBIAG members too, and that feeling is not there yet but I would like to get to that point.
 - Pacific Power’s Christina Medina noted that it is an extremely healthy conversation to be having.
 - Pacific Power’s Stephanie Meeks added that PAC is putting a lot of thought into this report so it can be a document that captures that change is happening, but there must be a starting point. We want to have the voice of our communities and capture the lessons that the CBIAG has learned.

2. What information would you expect to find there?

- Sherrie consented, noting that CEP is part of the group publicly. It is important to have the review to ensure the attribution is accurate to the statement's intent. CEP has been incorrectly attributed before.
 - E Source’s Jeffrey Daigle stated that this is very reasonable. The other side of this is that PAC wants to capture where interested parties have a difference of perspectives too. These are not easy questions
 - Pacific Power’s Stephanie Meeks added that there will be several opportunities to review the draft. (re: schedule shared)
- Xitlaly noted that having enough time to review is important. Additionally, this member pointed out that he has sat on this advisory group for three organizations since the group convened, which would be important to attribute organizations accordingly. Also touched on the last question noting that confidence is not always felt as a member, but added an example of something that was executed I have not always felt confidence. creation of the survey is when I have felt most heard that would be good to pull out. That also helped to justify my continued participation in the utility space. You sent documents that we had time to review and edit offline and that helped. Live editing would be great too.
 - E Source’s Jeffrey Daigle noted that consent changes over time. Capturing what does not work is just as important. We can change to make sure this remains a safe space for you all to contribute. We will continue this over the next 8 months.
 - Pacific Power’s Christina Medina noted that this was hugely helpful.

Act 2 | Integrated Resource Planning (IRP) & Regulation Updates

Integrated Resource Planning

Pacific Power's Randy Baker, Director of Resource Planning, presented general background information on what is involved in the planning process and the factors considered during Integrated Resource Planning.

Pacific Power's IRP approach includes:

1. Make the customer the primary Focus, completed through the following actions:
 - Maximum transparency
 - Agnostic to technology
 - Cost driver
 - Reliability driver
 - The first pass, is the least cost, least risk limited by system constraints
 - The second pass, is the least cost, least risk limited by state constraints
 - No cost shifting for state compliance
2. Maximize benefits of a multi-state system, made possible by:
 - Specific timing for milestones in six states
 - Stakeholder feedback is critical to improving the quality of the work product
 - Milestones will be delivered based on the most restrictive state timing
 - Meetings are scheduled at Lloyd Center Tower, but locations may be revised as technology becomes available at other locations

The multi-state system, serving 2 million customers (about the population of Nebraska) systemwide, is comprised of extensive generation, transmission, and distribution infrastructure across the west, and company-wide efforts are underway to decarbonize and expand efficient energy use to benefit consumers.

The Pacific Power operates its two balancing authority areas as a single system, or in other words in a way that planning aligns across states resulting in one plan for all states served. Updating the plan occurs on a two-year IRP cycle, with updates made on off years to highlight how changes in the planning environment affect the plan.

Bringing this to the EAG space, along with other engagements that are planned, is a crucial part of the IRP process to maintain adequate coverage of the system.

Discussion & Meeting Chat

- Xitlaly (via chat) asked "Who is included as stakeholders?"
 - Pacific Power's Randy Baker noted that it is the usual suspects: regulators, Sierra club, citizen utility advocate; but also have members of the public who participate and that is encouraged.

The upcoming IRP engagements can be found in the table below. After a successful first in person meeting (post- COVID) that led to a rich dialogue from interested parties, additional face-to-face meetings will be offered for those comfortable to join in that setting.

2025 IRP Upcoming Public Input Meeting Date(s)-Calendar Year 2024^{1,2}
Thursday, January 25, 2024 – General Public Input Meeting 1
Thursday, March 14, 2024 – General Public Input Meeting 2
Thursday, May 2, 2024 – General Public Input Meeting 3
Wed-Thurs June 26-27, 2024 – General Public Input Meeting 4
Wed-Thurs August 14-15, 2024 – General Public Input Meeting 5
Wed-Thurs September 25-26, 2024 – General Public Input Meeting 6
Wed-Thurs November 6-7, 2024 – General Public Input Meeting 7
Wed-Thurs December 18-19, 2024 – General Public Input Meeting 8
Calendar Year 2025
➤ January 1, 2025 - Distribution of the 2025 Draft IRP
Wed-Thurs January 22-23, 2025 – General Public Input Meeting 9
Wed-Thurs February 26-27, 2025 – General Public Input Meeting 10
➤ March 31, 2025 – Filing of the 2025 IRP

PacifiCorp is constantly in a state of improvement to refine the stakeholder process and make it more equitable and inclusive. One of the significant inroads that has been made since the launch of this series is providing a recorded medium that is also posted externally on the PacifiCorp website for each public input meeting that takes place throughout the IRP planning cycle. So, toward the end of the 2023 IRP planning cycle, the team can establish a sync there and a methodology to get that process in place.

Pacific Power shared the following additional information and resources to the CBIAG:

- 2025 IRP Upcoming Public Input Meetings:
 - March 14, 2024 (Thursday)
 - May 2, 2024 (Thursday)
- Public Input Meeting and Workshop Presentation and Materials:
 - [Public Input Process \(pacificcorp.com\)](#)
- 2025 IRP Feedback Forms:
 - [IRP Stakeholder Feedback \(pacificpower.net\)](#)
- IRP Email / Distribution List Contact Information:
 - IRP@PacifiCorp.com
- IRP Support and Studies:
 - [IRP Support & Studies \(pacificcorp.com\)](#)

Discussion & Meeting Chat

- Sherrie asked PAC to describe what an IRP does in a sentence or two.
 - Pacific Power’s Randy Baker summarized with an IRP is a 20-year long-term resource forecasting that includes additions and reductions built in assumptions to allow secure planning balanced with technology flexibility and specific resources.

- Xitlaly (via chat) "The IRP is a comprehensive decision support tool and roadmap for meeting the company's objective of providing reliable and least-cost electric service to all of our customers." – does PAC have a simple example of how it gets used?
 - Pacific Power's Randy Baker stated it helps determine what investments need to be made. Tangible impacts – answering 'what comes of it?' and 'how does it impact lives?' The last several IRP cycles Pacific Power has had Gigawatts come online, which impacts system across all states. Stakeholder input resulted in offshore wind, gas/coal studies, and analysis of a different preferred portfolio companywide. Stakeholder input is a big part confirming that the analysis is correct and validated.
 - A challenge Pacific Power has is that it is hard to draw a line between input and contracting of specific fueling plans. When the IRP is published (downstream processes like advertising to the market that PAC has an identified need – 'we think we need X' – and then participants will bid into the market with the IRP as an outline). PAC typically does all source RFP (Request for Proposal) to make sure the utility is considering the best options. That helps get specific projects in different communities.
- Sherrie noted that the conversations are siloed. For example, the IRP affects organizations a lot. Who would be the ideal or Wishlist, as far as interested parties that you would like to see participate. here
 - Pacific Power's Randy Baker stated that the IRP is such a broad and expansive project and draws upon many studies and inputs. Having the right people in the room is important and the IRP Team attempts to cover it all, as best as possible.
- Sherrie clarified that the question was more thinking about how to best connect the players that are not currently in the room
 - It is difficult to think of those without representation – for example, CEP mentioned developers and they are present, however, there are 200+ project bids but developers are not typically the bulk of participants. Pacific Power does make an increasing effort to change advertise/market to those who are interested.

Rate Case Update

Pacific Power's Matthew McVee introduced regulation updates to the group, including providing information on the upcoming rate case filing that Pacific Power applied for on February 14, 2024.

Mr. McVee explained the following details:

Filed February 14, 2024	Requested Effective Date: January 1, 2025
Transition Adjustment Mechanism <ul style="list-style-type: none"> • Forecasting of Net Power Costs for 2025 • Projecting an \$18m decrease 	
General Rate Case <ul style="list-style-type: none"> • Standard rate case issues – investments & costs • Wildfire insurance • Requesting a \$322m increase 	

Combined projected rate impact

- \$304m or an increase of 16.9% (overall, varying by class)

Discussion & Meeting Chat

- Guillermo Castillo SBUA circled back to the effects of each customer class. I heard industrial and residential but not business. Is that info available? Since it is the second largest customer class in Oregon.
 - Pacific Power's Matt McVee responded that part of the case shows the impact to each customer class. 22% for small commercial 31-200 kw drops to 10.4% increase. 201-9999 kw is XX% (PAC 1910 Exhibit)

Meeting Close

Public Comment & Final Thoughts

There was no public comment

Next Steps

Pacific Power's Christina Medina closed out the meeting by providing context on next steps. Christina also ruminated on the opportunity this engagement lends to learning how to better community with each other. Pacific Power will continue to evolve and is looking forward to next year's work with the CBIAG members.

If you have not already, please participate in the post-meeting survey:

<https://forms.office.com/r/zrzKQDbrm4>