

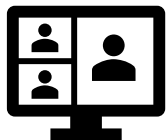
Community Benefits & Impacts Advisory Group

Biennial Report Draft Review

Twenty-third CBIAG Meeting
October 17, 2024



For a Better Meeting Experience



- Let us know who is in the room by adding your organization (if applicable)
- Click “Participants” and select the “Rename” option
- Use Gallery View (icon at top right) when in group discussion



- Navigate to "Interpretation" at the bottom of Zoom
- Select "ASL" under Watch or "Spanish" under Audio
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- Questions are welcome at any time
- Please mute until speaking
- Speak by clicking the "Raise Hand" in the tool bar

Biennial Report Draft Review
October 17, 2024, 1:00 - 4:00 p.m. PT

Agenda

TIMING	TOPIC
1:00pm	Objectives and Presenters
1:10pm	Check In and Closing the Loop
1:20pm	Regulation Updates
1:30pm	Biennial Report Draft Review <ul style="list-style-type: none">• Introduction• Engagement Spaces & Feedback• CBIs• Next Steps
2:05pm	Break
2:15pm	Feedback Session
3:15pm	Public Comment & Closing

Presenters



Christina Medina
Stakeholder Policy &
Engagement Manager



 **E Source**
Morgan Westberry
E Source Facilitator



 **E Source**
Jeffrey Daigle
E Source Facilitator



 **E Source**
Zanya Morgan
E Source Facilitator

Community Benefits & Impacts Advisory Group (CBIAG)

Purpose:

Focus on equity and a clean
energy future in Oregon in
accordance with HB 2021

Today's Objectives

1. Review the Biennial Report draft by section
2. Facilitate a feedback session to discuss draft concerns, receive suggestions, and general feedback

What is something you are grateful for today?

Reflecting on the September Meeting

CBIAG Attendees	
Cassidy Attleson	ACCESS
Jennifer Gustafson	AllCare Health
Hannah Lewis	Rural Development Initiative
Tim Lynch	Multnomah County
Erubiel Valladares	Rural Development Initiative
Sara Wallach	Community Energy Project

Our goals:

- Explore Rural Mobile Training Unit & pre-apprenticeship programs
- Communicate general updates
 - Clean Energy Planning
 - On site acknowledgement
 - Post meeting surveys

Main Themes:

- Highlighting Energy Trust equity measures in Oregon
- Dissecting Biennial Report framework sections A-H
- Facilitating a discussion for feedback around Biennial Report draft content

Clean Energy Plan Updates

LC 82 | Special Conditions

LC 82, Order 24-073 encompasses Staff's recommendations to acknowledge PacifiCorp's Integrated Resource Plan (IRP). Two recommendations are especially relevant to the CBIAG, including:

- **Recommendation # 8:**

"Direct PacifiCorp to work collaboratively with Staff, stakeholders, peer utilities, and the CBIAGs in a dedicated working group to develop clear, actionable improvements to community and stakeholder engagement in subsequent IRP/CEPs by December 31, 2024. If PacifiCorp cannot complete this effort by this timeline, PacifiCorp should provide a detailed status update and explanation of how it will ensure that remaining issues are resolved as soon as practicable, inclusive of the perspectives of peer utilities and the utilities' CBIAGs"

- **Recommendation # 24:**

"Staff encourages PacifiCorp to report on its Tribal engagement strategy by December 31 of each year to the CBIAG. The review should include successes, opportunities for improvement, feedback received, a discussion of Tribal CBIs and CEP/DSP project development, and any work to involve Tribal Nations in planning and resource decision-making."

Clean Energy Plan Engagement Survey

Pacific Power would like to invite you to take its Oregon Clean Energy Plan Engagement Survey. Your feedback will help develop improvements to the community and stakeholder engagement practices.

The survey should take approximately 15 minutes to complete and is accessible via the link below or QR code. **Please note: the survey will close on October 31, 2024, at 5pm.**

<https://forms.office.com/r/V3LRuxA9Cd>



Special Working Session

Pacific Power would like to invite you to its upcoming Oregon Clean Energy Plan Special Working Session. This engagement-focused working session offers the opportunity to share creative engagement ideas, surface best practices, and to give Pacific Power feedback on your experience in its sessions.



Please join the Clean Energy Planning Team for a Special Working Session

When: November 20, 2024
1:00-2:30 pm PST

[Register Today!](#)

Anchoring | HB 2021

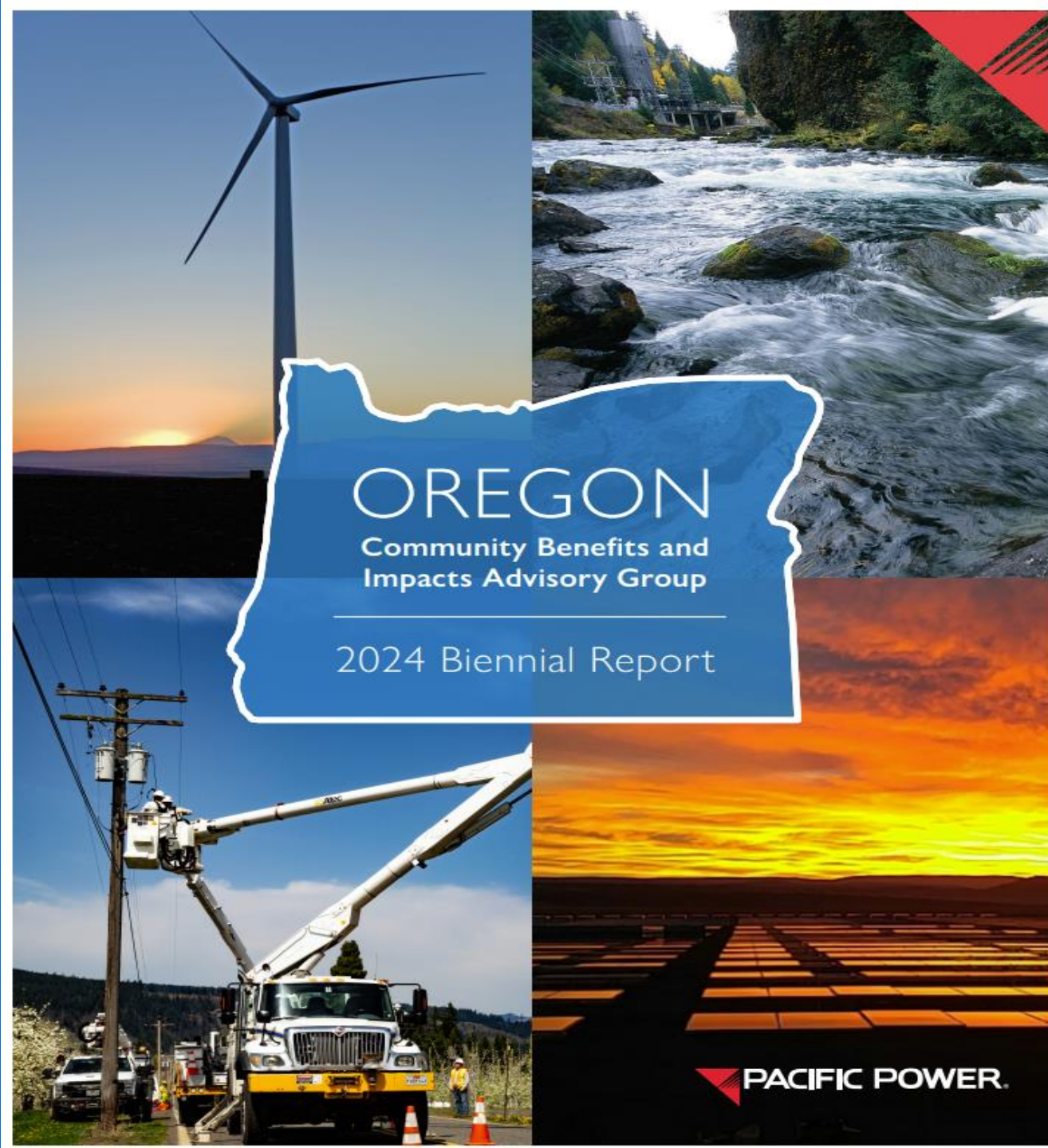
Section 6 Considerations

The Biennial Report

Section 6 of HB 2021 (2)(a) asks for the utility, with consultation from the CBIAG, to file a biennial report that assesses the **Community Benefits and Impacts** of the electric company. The biennial report must include a description of the following :

- A) Energy burden and disconnections for residential customer and disconnections for small commercial customers.
- B) Opportunities to increase contracting with businesses owned by women, veterans or Black, Indigenous, or People of Color
- C) Actions within environmental justice communities within the electric company's service territory intended to improve resilience during adverse conditions or facilitate investments in the distribution system including investments in facilities that generate non emitting electricity;
- D) Distribution of infrastructure or grid investments and upgrades in environmental justice communities in the electric company's service territory, including infrastructure or grid investments that facilitate the electric company's compliance with the clean energy targets set forth in section 3 of this 2021 Act.
- E) Social, economic, or environmental justice co-benefits that result from the electric company's investments, contracts, or internal practices;
- F) Customer experience, including a review of annual customer satisfaction surveys;
- G) Actions to encourage customer engagement
- H) Other items as determined by the electric company and the electric company's Community Benefits and Impacts Advisory Group.

Biennial Report Draft Review



Reviewing the Biennial Report



Content is key – technical editing for formatting, grammar, and other readability considerations will happen after feedback from parties is incorporated



Reviews are happening concurrently – external and internal parties are reviewing the Biennial Report to get as much input as possible in the review timeframe



PacifiCorp is prioritizing the Advisory Group perspective



Final version will be shared with the CBIAG

Introduction

Purpose

Governor Brown signed House Bill 2021 into law: 1) defining greenhouse gas reduction goals for electric providers 2) directing utilities to consider how to maximize additional benefits to communities 3) Retail electricity providers must reduce greenhouse gas emissions associated with electricity sold to Oregon consumers by 100 percent by 2040.

The 2024 Biennial Report outlines the process that interested parties, advisory group members, and community representatives helped to co-develop, as well as share lessons learned that led to better practices for utility engagement with community members and Oregon Tribal Nations.

2023

2021

2024

Pacific Power submitted its first Clean Energy Plan based on the 2023 Integrated Resource Plan

- The Biennial Report reflects the collective thought partnership that has taken place within the Oregon engagement spaces.
- The report provides an overview of the proposed Community Benefit Indicators (CBIs), including a description of how the company might begin to approach the required areas of potential impacts
- Reflecting the first two years of an iterative process

CBIAG Charter Breakdown

Scope

- Increase access and inclusion
- Create better understanding of communities we serve
- Provide support for members and partners
- Measure progress of efforts
- Transparently share information and ideas

Vision

- Ensuring equity, empowerment, continued commitment, and collaborative engagement of, and for, communities in the transition to a clean energy future. This includes:
- Building capabilities within our team and the communities served
- Identifying cause issues and generational poverty obstacles
- Being creative in applying solution with dignity and flexibility

Objectives

- Identify and address barriers
- Explore community needs and perspectives
- Increase participation from previously unrepresented communities
- Expand and support community outreach
- Measure progress through development of the biennial report

Commitment

- Equipping internal stakeholders with adaptive leadership skills
- Developing intercultural competency by building education opportunities
- Devote a core team centered around supporting an equity lens through collaborative stakeholder engagement
- Creating psychological safety, instigating inclusivity of contributors

Group Responsibilities

Utility:

- Create a venue conducive to full participation in the process of creating an equitable clean energy transition

CBIAG:

- Participate in meetings, dialogue and consultation
- Be open to forging a new relationship with the utility to identify, develop, and advance clean energy equity outreach and activities within their own sphere of influence

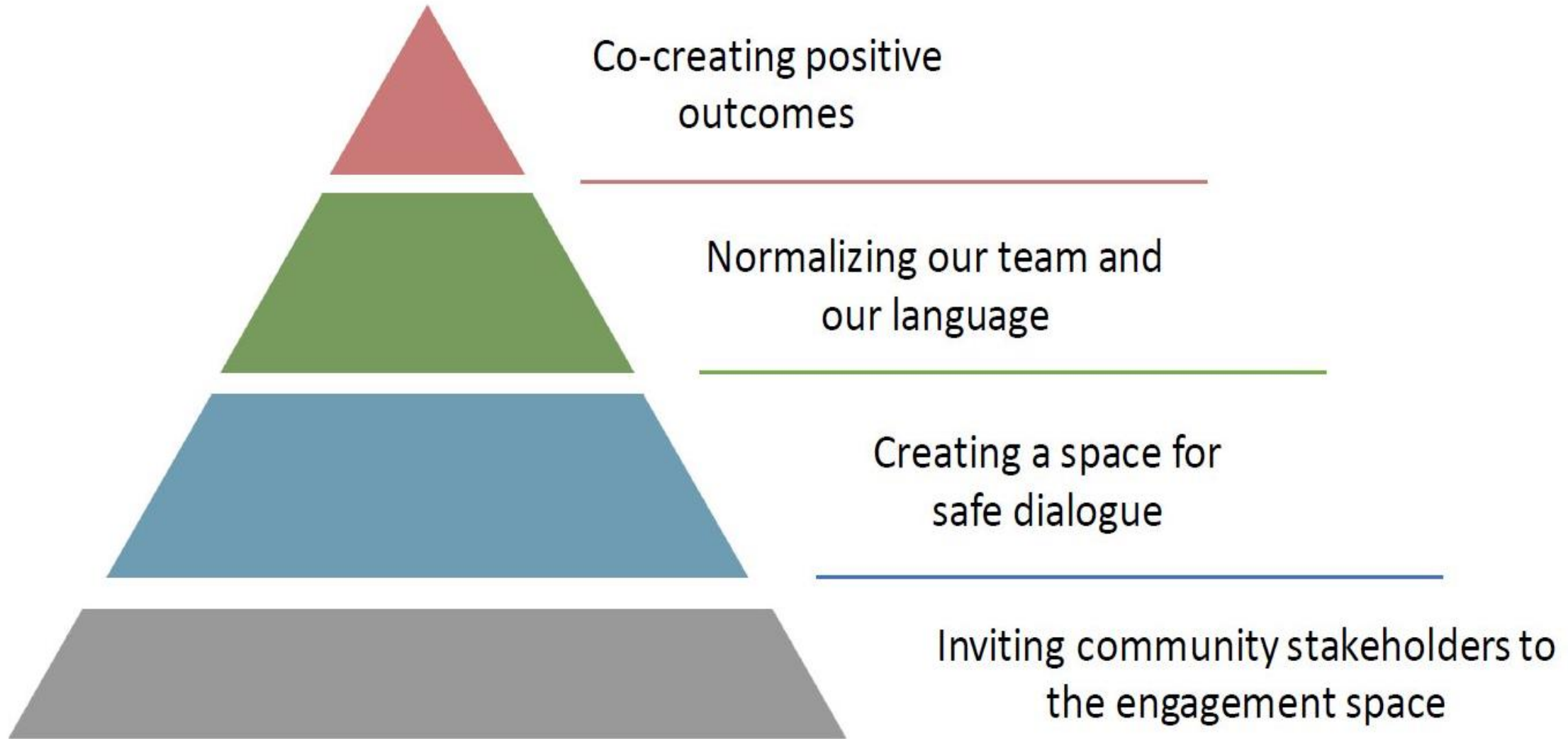
Meeting facilitators:

- Create an environment inside and outside of the meetings where members voices are heard and utility + member efforts flourish in advancing an equitable clean energy future

Observers/Public:

- Listen, ask questions, and participate in the advancement of an equitable clean energy future

Developing our shared CBIAG space



Engagement Spaces & Feedback

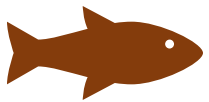
Community Benefits and Impacts Advisory Group



- The CBIAG convened in November 2022
- Is comprised of 11 individuals and/or organizations that represent lived experiences, interests, and perspectives of the communities and customers with PacifiCorp's Oregon service communities, including:
 - Communities of color
 - Experiencing lower incomes
 - Tribal communities
 - Rural communities
 - Coastal communities
 - With limited infrastructure
 - Other marginalized communities
- Looking forward, PacifiCorp seeks to expand membership to broaden inclusion and accessible consultation and collaboration opportunities

Clean Energy Plan Engagement Series for Oregon Tribal Nations

Diving into the details and intersectionality of clean energy planning with topics including:



- Clean Energy Plan (CEP)
- Community Based Renewable Energy (CBRE)
- Community Benefits + Impacts Advisory Group (CBIAG)
- Distribution System Planning (DSP)
- Integrated Resource Plan (IRP)
- Resiliency
- Community Benefit Indicators (CBIs)

- Initiated in March 2023 after direct outreach to Tribal representatives
- Running parallel to the CBIAG, the Tribal Nations Engagement series was developed by conducting direct outreach to Oregon Tribal Nations representatives who sought an engagement space that recognized the nuances that Tribal Nations face
- Creation of PacifiCorp's first Tribal Liaison in 2023, offering another layer of leadership and guidance to support continued growth in this space
- Based in respect for the sovereign Tribal governments and as a way to better understand each Tribe's concerns and perspectives
- Compensation provided, similarly to the CBIAG, to facilitate involvement and to recognize importance of the time spent providing these perspectives
- Invited in September 2024 for an onsite, marking strides in trust building and value to participants

Feedback

Feedback from respective engagement spaces is a crucial piece to achieving company and legislative goals. Feedback is shared through several mechanisms, including:

- Public Notes, which are available for all spaces referenced in the Biennial Report
- ‘Closing the Loop’ segment of each meeting, where follow-up and updates from previous meetings are summarized
- PacifiCorp’s Feedback Tracker, housed on the PacifiCorp website

These practices help ensure accountability to our valued advisors!



Feedback Tracker Example

State	Engagement Space	Date	Category	Feedback
OR	Community Benefits Indicator Group (CBIAG)	July 2024	Rural Mobile Training Units	Multnomah County of Sustainability suggests exploring partnerships with the Energy Trust of Oregon to support the number of pre apprenticeship programs, resources, and opportunities for those who complete the program.
OR	Community Benefits Indicator Group (CBIAG)	July 2024	Rural Mobile Training Units	Multnomah County of Sustainability encouraged the company to go back and review some of the feedback related to CBIs received in the last meeting to review what is actionable and hone metrics to be more granular.
OR	Community Benefits Indicator Group (CBIAG)	July 2024	Customer Experience	CEP urges PAC to update the supplies for the emergency preparedness kit. In heat advisory emergency communications, PAC should link cooling centers. United Community Action network echoed this point, also adding the need for warming center information during winter months.

CBIs

CEP Filing | CBIs

April 1, 2024 –
PacifiCorp filed its
2023 IRP Update in
docket No. LC 82

May 30, 2024 –
PacifiCorp presented
the Update in a
Commission public
meeting

2025 – PacifiCorp's
next Clean Energy
Plan

Per guidance from Public Utility Commission of Oregon (OPUC or Commission) Order 22-390, for the first CEP, the utility should develop interim CBIs in coordination with the communities served by the utility and with input from stakeholders and OPUC staff.

CBIs are defined as the desired outcome that utility actions could either incentivize, influence, or cause; and are designed to demonstrate the impact of PacifiCorp's proposed programs, actions, and investments. The utilities should use quantifiable and measurable interim CBIs in development of the first Clean Energy Plan (CEP) that address the following topic areas: 1) Resilience 2) Health and Community Well-being 3) Environmental Impacts 4) Energy Equity and 5) Economic Impacts.

PacifiCorp has identified 8 CBIs and 14 proposed metrics for the Company's CEP to understand the current state within its service regions.

PacifiCorp discussed its CBI creation process and the Interim CBIs and metrics with the CBIAG at its monthly meetings in November 2022, December 2022, January 2023 and March 2023.

Community Benefit Indicators (CBIs) | Framework

CBI Category	CBIs (Outcomes)	Metrics
1) Resilience	a) Improve Resiliency of Vulnerable Communities During Energy Outages	SAIDI, SAIFI, CAIDI at area level including major events
	b) Reduce Frequency and Duration of Energy Outages	Energy Not Served (ENS) for IRP portfolios are included as an output from portfolio development
2) Community Health and Well-being	a) Decrease Residential Disconnections	Number of residential disconnections by census tract
3) Environment	a) Increase Energy from Non-emitting Resources and Reduce CO2e Emissions	Oregon GHG equivalent emissions (from Oregon-allocated resources)
		Oregon allocated renewables
4) Energy Equity	a) Decrease Proportion of Households Experiencing High Energy Burden	Average Energy burden by census tract, for low-income customers, bill assistance participants, Tribal members and for all customers
	b) Increase Efficiency of Housing and Small Businesses in Disadvantaged Areas*	TBD
5) Economic	a) Increase Community-Focused Efforts and Investments	Headcount of DSM program delivery staff & grants
		Public charging stations
		Pre-apprenticeship / educational program participation
		Energy supply resource development - workforce and spend
	b) Reduce Barriers for Disadvantaged Communities for Company Program Participation*	TBD

Next Steps

Data Driving Decisions



- PacifiCorp seeks to use input received from various engagement spaces and advisors to inform a data dashboard.
- The dashboard will use Energy Trust of Oregon, as well as other data sources, to illustrate activities and progress.
- Additional input will be solicited from advisors in 2025.

BREAK

Feedback Session

Timeline Snapshot

10/14

- Biennial Report draft shared

10/17

- Community Benefits and Impacts Advisory Group meeting

10/25

- Clean Energy Planning Engagement Series for Oregon Tribal Nations meeting

11/07

- External feedback due

11/18

- Biennial Report filing

Offline Session

Members are encouraged to attend office hours with Christina Medina to further discuss biennial report feedback ahead of the November 7th deadline

Office Hours

Session 1) October 28, 2024 – 12:00 – 1:30pm PT

Session 2) October 30, 2024 – 12:00 – 1:30pm PT

Members are not required to attend the entire 90-minute session and should feel free to join whichever fits their schedule



Feedback Session

We invite you to share your feedback. Your insights are crucial in helping us understand the report's impact and identifying key areas for improvement.

1. How clear and accessible did you find the Biennial Report?
2. Which section of the report did you find most useful?
3. Were there any sections of the report that you have recommendations for additions to?
4. What improvements would you suggest for future reports?
5. What additional comments or feedback do you have regarding the Biennial Report?
6. Would you like an individual conversation to walk through the Biennial Report?

Public Comment

What was your biggest takeaway from today's conversation?

CBIAG Calendar

November: Offline Exercise

December 14th (Online) 1pm-4pm

[CBIAG Zoom Registration](#)

For more information: [Oregon Community Benefits and Impacts Advisory Group](#)

Email comments to:
ORCBIAG@pacificorp.com

PacifiCorp Stakeholder Engagement

Clean Energy Plan Engagement Series for Oregon Tribal Nations

October 25th, 2024 (Online) | 9am - 12pm

Link: [Zoom | October Tribal Nations](#)

Oregon Clean Energy Plan | Special Working Session

November 20, 2024 (Online) | 1pm – 2:30pm

Please register here: [CEP Working Session Registration](#)

For more information:

[Oregon Clean Energy Plan Updated Engagement Strategy](#)

Community Benefits and Impacts Advisory Group Biennial Report Feedback Survey

Link: <https://forms.office.com/r/we0gYX7mwh>

