01/26/2026

PROGRAM ADMINISTRATION

IDAHO

LOW INCOME WEATHERIZATION Program Year 2025

Program Description

The Idaho Low Income Weatherization program offers energy efficiency services at no cost to eligible single-family and multi-family residential customers. This program is a collaboration between the Company and local non-profit agencies. Services are tailored based on the type of heating fuel and the results of an energy audit to identify the most cost-effective measures for reducing energy consumption and enhancing comfort.
Measures are classified as either "major measures" (requiring an electric heating system) or "supplemental measures" (not requiring an electric heating system). Available measures include:

- Ceiling, floor, wall, and duct insulation
- Replacement windows
- Attic ventilation
- Infiltration reduction
- Thermal doors
- Thermostats
- Electric furnace repair and replacement
- Water pipe insulation
- Showerheads and aerators
- LED and CFL lighting
- LED fixtures
- Refrigerators
- Electric water heater repair and replacement
- Health and safety measures related to electricity usage

These services help participants reduce their energy consumption and improve their overall comfort.

Program Administration

The Company collaborates with Eastern Idaho Community Action Partnership, Inc. (EICAP) and Southeastern Idaho Community Action Agency (SEICAA) to deliver services.
These agencies receive federal funds from the Idaho Department of Health & Welfare (IDHW). EICAP and SEICAA install energy efficiency measures in the homes of income-eligible households within the Company's service area.
According to Commission Order No. 32151, the Company funds 85% of the cost of approved measures. Additionally, under Advice No. 19-01, filed with the Idaho Public Utilities Commission on January 16, 2019, the Commission

approved reimbursement of up to 100% of the installed costs for ductless heat pumps, effective March 6, 2019. The remaining costs are covered by the funding received from IDHW.

By contract with the Company, EICAP and SEICAA are responsible for the following:

- **Income Verification:** Agencies determine participant income eligibility based on *Idaho Department of Health & Welfare* income guidelines.
  Households interested in obtaining weatherization services apply through the agencies. The current income guidelines can be viewed at *Idaho Department of Health & Welfare* or *EICAP* and *SEICAA* websites
- **Energy Audit:** Agencies use a United States Department of Energy approved computerized Energy Audit to determine the cost-effective measures and the savings to investment ratio (SIR) of each measure, to install in the participant's homes. The audit results must indicate a savings to investment ratio of 1.0 or greater.
- **Installation of Measures:** Agencies install energy efficiency measures.
- **Post Inspections:** Agencies inspect 100% of completed homes. The monitoring of local agencies is performed directly by Idaho Department of Health & Welfare (IDHW), and Rocky Mountain Power staff may visit homes for post inspection with IDHW. EICAP and SEICAA certify with Rocky Mountain Power that they met program requirements.
- **Billing Notification:** Agencies are required to submit billing to Company within 120 days after job completion. The agencies include a form indicating the measures installed and associated cost on each completed home along with their invoice.

Table 1: contains details about the educational programs provided by EICAP and SEICA

Table 1:
Additional Information on Conservation Education by Agencies

	EICAP	SEICAA
Program Design	Educate Rocky Mountain Power customers about how to conserve energy.	Reduce electricity usage and monthly bills for participants of the LIHEAP program.
Target Audience	Rocky Mountain Power customers receive Low Income Home Energy Assistance Heat (LIHEAP) Heat and Crisis and Lend a Hand program.	LIHEAP recipients who have not received weatherization program services as a priority. Households can also be identified through SEICAA's other programs.
How Company Funds Were Used	Funds were used for shipping energy efficiency kits.. Funds were also used for administration and professional fees.	RMP funds were not used in 2025 as SEICAA is trying to deplete their remaining inventory.
Program Benefits to Participants	Households receive useful tips and products that can be used to conserve energy and help them save energy year around.	Households are educated on how they can reduce kWh usage through behavioral changes in addition to the energy savings benefit of installing energy conservation measures.