1/15/2026

PROGRAM ADMINISTRATION

UTAH

COOL KEEPER

The **Cool Keeper program** is jointly administered by **Franklin Energy** and **Eaton**.
Franklin Energy is responsible for:

- Field operations, including troubleshooting, installation, and maintenance of Cool Keeper devices.
- Ensuring customer satisfaction.
- Managing participation data and reporting to actively oversee the program.
- Quality control of device infrastructure, aiming for 93% availability of active devices.
- Marketing to increase participation and annual megawatt reductions.

Eaton is responsible for:

- Manufacturing and delivering Cool Keeper devices.
- Installing, operating, and maintaining the wireless mesh communication network.
- Quality control of the wireless mesh network.
- Providing a hosted solutions platform to dispatch and monitor network health.
- Conduct program analytics to assess system capacity and identify non-communicating devices.