01/26/2026

# PROGRAM ADMINISTRATION

## UTAH

### *LOW INCOME WEATHERIZATION*

The Company has a contract with **HCD** to provide services through the **Low-Income Weatherization Program**. This program, funded by federal resources and administered by HCD, involves seven non-profit agencies that install energy efficiency measures in the homes of income-eligible households within the Company's service area. The program is available to income-eligible residential customers in single-family, multi-family, and manufactured homes. The Company funds 50% of the cost of approved measures, which is matched by federal funding, allowing more homes to benefit each year. Since the program's inception, over 10,300 homes have been completed with Rocky Mountain Power funding.

**HCD and their subcontracting local agencies** are responsible for:

- **Income Verification**: Local agencies determine participant eligibility based on HCD guidelines. Interested households apply through these agencies. Current income guidelines are available at Utah Weatherization Assistance Program | Benefits.gov.
- **Energy Audit**: Agencies use a U.S. Department of Energy-approved audit tool to identify cost-effective measures for participants' homes, ensuring a savings-to-investment ratio of 1.0 or greater.
- **Installation of Measures**: Agencies install the identified energy efficiency measures.
- **Post Inspections**: Agencies inspect 100% of completed homes, with HCD conducting random inspections. See Appendix 3 for verification summary.
- **Billing Notification**: HCD submits billing to the Company within 60 days of job completion, including a form detailing installed measures and associated costs.