

1/25/2022

## PROGRAM ADMINISTRATION

### WASHINGTON

#### *LOW INCOME WEATHERIZATION*

The Company has long-term partnerships in place with three local non-profit agencies to provide weatherization services to income-qualifying households throughout its Washington service territory. These agencies include Blue Mountain Action Council located in Walla Walla, Northwest Community Action Center in Toppenish, and Opportunities Industrialization Center of Washington in Yakima. The Company entered into an agreement for these services with the Yakama Nation Housing Authority in July 2018.

The leveraging of Company funding along with Washington Match Maker Program funds allows the agencies to provide these energy efficiency services to more households at no cost to participating customers. The Company provides rebates to partnering agencies for 50 percent of the cost of services while Match Maker funds are available and will cover 100 percent of costs when these state funds are depleted. In 2021, 43 homes were funded at 50% and 14 at 100%. Match Maker program funding for 2021-2023 were released to agencies in the second half of 2021 and agencies resumed billing at 50% of Pacific Power funds through the end of 2021. Participants qualify if they are homeowners or renters residing in single-family homes, manufactured homes, or apartments. Over 7,900 homes have been completed with Pacific Power funding since the program's inception in the mid-1980s.

By contract with the Company, the agencies are responsible for the following:

- Income Verification – Agencies determine participant income eligibility based on Washington Department of Commerce guidelines. Households interested in obtaining weatherization services apply through the agencies. The income guidelines can be viewed on the Washington Department of Commerce website at <https://www.commerce.wa.gov/growing-the-economy/energy/weatherization-and-energy-efficiency/>. Energy Audit – Agencies use a U.S. Department of Energy approved audit tool or priority list to determine the cost-effective measures to install in the participant's homes (audit results must indicate a savings to investment ratio of 1.0 or greater).
- Installation of Measures – Agencies install energy efficiency measures.
- Post Inspections – Agencies inspect 100 percent of completed homes. A sample of 5 - 10 percent are inspected by a Pacific Power inspector. See Appendix 2 for verification summary.
- Billing Notification – Agencies are required to submit a billing to the Company within 90 days after job completion. A homeowner agreement and invoice form indicating the measures installed and associated cost is submitted on each completed home.