



State of California – Natural Resources Agency  
**OFFICE OF ENERGY INFRASTRUCTURE SAFETY**  
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Gavin Newsom, Governor  
Caroline Thomas Jacobs, Director

**TRANSMITTED VIA ELECTRONIC MAIL**

## **DATA REQUEST**

**Request Date:** Monday November 20, 2023

**Response Due:** Monday November 27, 2023

**To:** Pooja Kishore, Regulatory Affairs Manager  
PacifiCorp  
[Pooja.Kishore@pacificorp.com](mailto:Pooja.Kishore@pacificorp.com)

**Originator:** Jessica McHale, Wildfire Safety Analyst  
[jessica.mchale@energysafety.ca.gov](mailto:jessica.mchale@energysafety.ca.gov)

**Data Request Number:** OEIS-P-WMP\_2023-PC-009

### **Subjects:**

- Q01. PacifiCorp's AFN customers
- Q02. Lessons learned
- Q03. PacifiCorp's risk assessment improvement plan

## INSTRUCTIONS

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these data requests by the due date identified above.
- b. Responses and documents may be produced and served electronically, but they must be fully machine-readable and searchable.
- c. If you have any questions about the meaning or scope of the data requests herein, direct such questions to the Energy Safety staff identified as the “Originator” of this request at your earliest opportunity.
  - i. Lack of clarity on meaning or scope of requests without prior request for clarification from the “Originator” will not be a permissible reason for incomplete responses and will be regarded as non-compliance with the request.
- d. Identify the personnel (e.g., employees, consultants, agents, etc.) who provided information responsive to each of the data requests below. As used in this context herein, “identify” means to provide the full name, business address, and title of each employee, consultant, or agent who provided such information.
- e. If you do not know the exact answer to any of the requests below, please so indicate and provide your best estimate.
- f. Provide data in its original format (e.g., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.
- g. Submit your response to the 2023-2025 WMP Data Requests docket (#2023-2025-WMP-DRs) and note the requirements for confidential submissions. Please also email the response to Jessica McHale ([jessica.mchale@energysafety.ca.gov](mailto:jessica.mchale@energysafety.ca.gov)), copying:
  - i. Nicole Dunlap ([nicole.dunlap@energysafety.ca.gov](mailto:nicole.dunlap@energysafety.ca.gov))
  - ii. Jolynne Flores ([jolynne.flores@energysafety.ca.gov](mailto:jolynne.flores@energysafety.ca.gov))
  - iii. Luis Medina ([Luis@Level4Ventures.com](mailto:Luis@Level4Ventures.com))

## REQUEST

### **Q01. Regarding PacifiCorp's AFN customers:**

- a. On page 306 of its WMP, PacifiCorp states that as of January 17, 2023, its total AFN population was 781 customers. However, PacifiCorp also states that, as a result of an update made to its CARE application in 2021, “an additional 1,470 AFN customers (total) throughout the service territory.”<sup>1</sup> It appears the number of AFN customers in PacifiCorp's service territory has decreased since 2021.
  - i. Please confirm the number of additional AFN customers identified as a result of PacifiCorp's 2021 update to its CARE application.
  - ii. Please confirm the total number of AFN customers in PacifiCorp's service territory after additional AFN customers were accounted for as a result of PacifiCorp's 2021 update to its CARE application (i.e., the sum of PacifiCorp's total AFN customers pre-CARE application updates plus PacifiCorp's additional AFN customers post-CARE application updates).
  - iii. Please confirm the total number of AFN customers in PacifiCorp's territory as of January 17, 2023.

### **Q02. Regarding Lessons Learned:**

- a. In Section 10 of its WMP, PacifiCorp provides Table 10-1 “Lessons Learned”; however, PacifiCorp did not provide a narrative on its lessons learned.<sup>2</sup> Provide the following:
  - i. A brief narrative describing the new key lessons learned since PacifiCorp's 2022 WMP Update and a status update on any ongoing improvements due to existing lessons learned.
  - ii. A summary of how PacifiCorp continuously monitors and evaluates its wildfire mitigation efforts to identify lessons learned. This must include various policies, programs, and procedures for incorporating feedback to make improvements.

### **Q03. Regarding PacifiCorp's Risk Assessment Improvement Plan:**

- a. On page 100 of its WMP, PacifiCorp provides Table 6-10 “Risk Assessment Improvement Plan”.<sup>3</sup> This table is missing timeframes and key milestones for multiple of PacifiCorp's proposed improvements. Please provide an updated table to include the timeframe and key milestones for each proposed improvement.

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<sup>1</sup> PacifiCorp's Revised 2023-2025 WMP – Clean, page 306.

<sup>2</sup> PacifiCorp's Revised 2023-2025 WMP – Clean, pages 322-326.

<sup>3</sup> PacifiCorp's Revised 2023-2025 WMP – Clean, page, p. 100.

**END OF REQUEST**