2022 WMP Update submission - In PacifiCorp's response to data request CalAdvocates-PacifiCorp-2022WMP-02, question 1, PacifiCorp states that:

Field inspection services perform field audits on facility points that are audited by the external contractor as well as facility points not previously audited by the external contractor. These facility points are recorded in a detailed facility point report (an example is provided as Attachment CalPA 2.1 -2) and this data is then accumulated into the Audit Summary, also provided in Attachment CalPA 2.1-2, with all desktop and field audits performed.

In reference to Attachment CalPA 2.1-2, [Audit Summary (CA) (2021).xlsx]:

- (a) Please provide the criteria used to determine if an inspection merits a safety flag (column U).
- (b) Please provide the criteria used to determine if a re-inspection is required (column V).
- (c) Please provide the criteria used to determine if an inspection passes or fails (column L).
- (d) Please explain how overall accuracy (column H) is calculated.

Response to CalPA Data Request 12.1

- (a) The safety flag is if a field visit was made to the external contractor's foreman and a safety observation was made on the foreman and his vehicle. For example, was a safety vest and hard hat being worn, vehicle parking and correct marking placed on the truck.
- (b) A reinspection can occur from a variety of factors including but not limited to overall inspection accuracy falling below the requirement, missing several of the same condition, or misidentifying conditions.
- (c) A section will pass or fail given the overall score of the section that was inspected. A passing score will be 90 percent in urban areas and 80 percent in rural areas. Passing scores are determined by the number of poles and conditions found in that section. The audit will fail if the section falls below those requirements, or the factors listed in the response to (b) above.
- (d) The accuracy is calculated by the number of conditions against the number of conditions missed.

Despite PacifiCorp's diligent efforts, certain information protected from disclosure by the attorney-client privilege or other applicable privileges or law may have been included in its responses to these data requests. PacifiCorp did not intend to waive any applicable privileges or rights by the inadvertent disclosure of protected information, and PacifiCorp reserves its right to request the return or destruction of any privileged or protected materials that may have been inadvertently disclosed. Please inform PacifiCorp immediately if you become aware of any inadvertently disclosed information.

2022 WMP Update submission - In reference to the Yreka 4/28/2021 audit (line 44) in Attachment CalPA 2.1-2, [Audit Summary (CA) (2021).xlsx]:

- (a) Please explain why the Yreka 4/28/2021 audit required a reinspection despite passing the audit.
- (b) The Yreka 4/28/2021 audit is the only audit in this table that is marked as requiring a reinspection, yet column W (description of reinspection requirement) is blank. Describe the reinspection requirements for this audit.
- (c) When did the reinspection (that was triggered by the Yreka 4/28/2021 audit) occur?
- (d) Describe the findings of the reinspection triggered by the Yreka 4/28/2021 audit.

Response to CalPA Data Request 12.2

- (a) This was a typo in data entry from the external contractor's Quality Control (QC) team. This should not have been marked as requiring reinspection. It has been corrected on the tracking spreadsheet and will be monitored more closely in the future.
- (b) In looking at the report submitted by the external contractor for this audit, it is determined that the reinspection requirements were a typo on the spreadsheet and has since been corrected.
- (c) There was no reinspection required due to the typo in the shared tracking spreadsheet as explained in subpart (a) above.
- (d) There was no reinspection required due to the typo in the shared tracking spreadsheet as explained in subpart (a) above.

2022 WMPs/ PacifiCorp June 10, 2022 CalAdvocates-PacifiCorp-2022WMP-12 – 12.3

CalPA Data Request 12.3

There was no question 3.

Response to CalPA Data Request 12.3

There is no response to provide as there was no question 3 submitted with the incoming data request from the California Public Advocates Office.

2022 WMP Update submission – In reference to Attachment CalPA 2.1-2, [Audit Summary (CA) (2021).xlsx]:

- (a) Please explain why the Crescent City 6/14/2021 audit (line 17) did not require a reinspection (column V) despite having the lowest overall accuracy score listed in this table (column H) and having a safety flag in column U.
- (b) Please explain why the Tulelake 10/5/2021 audit (line 24) did not require a reinspection (column V) despite having one of the lowest overall accuracy scores listed in this table (column H) and having a safety flag in column U.
- (c) Please explain why the Tulelake 11/18/2021 audit (line 30) did not require a reinspection (column V) despite having one of the lowest overall accuracy scores listed in this table (column H) and having a safety flag in column U.

Response to CalPA Data Request 12.4

- (a) The sections were audited by our external contractor's Quality Control (QC) team and were considered rural, so they were above our required passing score. The safety flag means the inspector was visited and a safety inspection was performed to ensure he is performing the inspections safely.
- (b) The sections were audited by our external contractor's QC team and were considered rural, so they were above our required passing score. The safety flag means the contracted inspector was visited and a safety inspection was performed to ensure he is performing the inspections safely.
- (c) As explained in subpart (a) above, the sections audited were deemed to be rural and are above our required passing requirements for rural inspection. The safety flag shows that PacifiCorp also did a safety inspection of the contracted inspector to ensure the inspections were completed safely.

2022 WMPs/ PacifiCorp
June 10, 2022
CalAdvocates-PacifiCorp-2022WMP-12 – 12.5

CalPA Data Request 12.5

2022 WMP Update submission – In reference to Attachment CalPA 2.1-2, [Audit Summary (CA) (2021).xlsx], why are columns H through V blank for all desktop audits (rows 2 through 13)?

Response to CalPA Data Request 12.5

The reports for these audits were previously provided as Attachment CalPA 2.2. Please refer to Attachment CalPA 12.5 for the OSMOSE - 2021 Pacific Power Manual Overhead Quality Control Inspection.

2022 WMP Update submission – In PacifiCorp's response to [CalAdvocates-PacifiCorp-2022WMP-02 – 2.2], PacifiCorp states that:

As part of the quality assurance (QA)/quality control (QC) process of asset inspections, the inspection contractor performs self-audits, some of which are joint audits with internal resources. The reports for these audits have been provided in Attachment CalPA 2.2.

In reference to Page 99, of attachment CalPA 2.2, [OSMOSE - 2021 Pacific Power Manual Overhead Quality Control Inspection.pdf]:

- (a) Please explain why the overall accuracy is 97% in the OSMOSE report, yet the Audit Summary (CA) (2021) states that the overall accuracy is 95.5%.
- (b) Please provide an explanation of why bird damage was removed from the inspection record.
- (c) Please explain how PacifiCorp personnel employ judgment when determining whether to revise or alter inspection results.

Response to CalPA Data Request 12.6

- (a) This is a typo entered in by the externally contracted Quality Control (QC) team Osmose. Auditors for both Osmose and PacifiCorp will enter their audits completed at the end of the week. Much of the time, the auditor makes several records of audit entries as they are auditing across the PacifiCorp footprint and across both National Electric Safety Code (NESC), General Order 95 and Company standards.
- (b) The bird damage was removed via a judgement call by the Osmose QC team. It was of opinion that the bird damage did not align with the Company's standards for bird damage and nesting activity. Photos are also provided to PacifiCorp and all changes to ensure inspection efforts are in alignment with each other and company requirements.
- (c) PacifiCorp will inspect several changes made by Osmose QC team to ensure alignment with the audit teams and company requirements. Judgement calls are made in the event where there may be a disagreement with an inspection result.